

**DriveAway
Holidays**

Your road to freedom

Car & Motorhome Rentals Australia



2015 | 2016

...driving since 1988



Your road to freedom!



Welcome to DriveAway.

We offer a fantastic range of Car and Motorhome rentals across the globe and close to home. As Australia and New Zealand's leading specialist, you'll find our advice, helpful hints and selection of vehicles second to none.

If you're off overseas on a holiday, taking a short break or requiring a car for a business trip, you'll find the widest selection of vehicles from the **world's leading car and motorhome brands**. With our Beat Rate Policy[^] you get the best deal! And, for something special, we now offer a stunning range of Prestige vehicles.

Your road to freedom starts here. Browse through our brochure, read the testimonials from happy customers and then we highly recommend you go on our website and download one of our Self Drive Guides.

The team at DriveAway have travelled the world to provide you with the right advice. So call one of our self drive experts today and get your next adventure off to the right start.

Drive Safe & Happy Motoring!



Found a better price?

**WE'LL
BEAT IT![^]**

Beat Rate Policy

DriveAway Holidays guarantee that if you find a better car rental rate, WE'LL BEAT IT![^]

We stand by our 'Beat Rate' policy and we are committed to not only matching, but beating any competitor car rental price in the New Zealand market place.

[^]Please see page 7 of this brochure or go to www.driveaway.co.nz for full details.

Great service!

DriveAway won't be beaten on service and price!

- » **AWARD WINNING CUSTOMER SERVICE**
We are proud and committed to providing outstanding and reliable customer service with a no problem attitude should something not work out as planned.
- » **OVER 25 YEARS' EXPERIENCE**
We are experts in self-drive holidays with over 25 years' experience booking car and motorhome rentals.
- » **GLOBAL COVERAGE**
Over 130 countries and at over 8,000 locations.
- » **A HUGE RANGE**
Vehicles to suit your needs and budget, with hatchbacks, convertibles, sedans, wagons, luxury cars, 4WDs, SUVs, minivans and motorhomes.
- » **COMPARE RATES**
More than 60 suppliers in one place online.
- » **NO HIDDEN FEES!**
Unbelievable value.

Great value!

Found a better price?
**WE'LL
BEAT IT!**[^]

If you think you've found a better price, let us know!

Go to our price beat section on www.driveaway.co.nz, email us at beatrates@driveaway.co.nz or call our team or your local travel agent.

- » The price must be a fully pre-paid rate with the same supplier inclusions.
- » It must be available at the time you are requesting and available to any member of the general public.
- » Check the total, not the daily rate. Some companies add additional fees (e.g. airport fees) and can be more expensive on checkout, our prices are generally inclusive of these.
- » You must pay within 48 hours to secure our cheaper price.

[^]Conditions apply. Visit www.driveaway.co.nz for full terms and conditions.





AUSTRALIA

WHY



IN AUSTRALIA?

- ✓ Great prices.
- ✓ Choose from only the best suppliers.
- ✓ Over 40,000 satisfied clients last year!

Australia

There is one place that caters to every dream trip. You might not have guessed it's just across the ditch. Australia conjures an essence of diversity; deserts, reefs, forests, islands, snow-cloaked mountains and multicultural melting-pot cities. There's a lot of tarmac across this wide land ready for you to explore. So to truly appreciate Australia, hit the open road!



"I organised our Hertz rental car with DriveAway Holidays prior to departure and had no problem whatsoever collecting in Sydney and dropping off in Brisbane. Excellent vehicle (upgraded to automatic at no extra charge) and good rate." **TRUSTPILOT**

Australia - Distances between Cities		
(Guide only) Between	Approx Distance (km)	Approx Travel Time (hr)
Adelaide	Barossa Valley	70
Adelaide	Port Augusta	322
Alice Springs	Uluru	440
Darwin	Alice Springs	1497
Brisbane	Gold Coast	80
Brisbane	Cairns	1750
Brisbane	Noosa Heads	139
Canberra	Sydney	300
Canberra	Melbourne	650
Hobart	Launceston	197
Melbourne	Adelaide	730
Melbourne	Brisbane	1799
Melbourne	Warrnambool	268
Perth	Broome	2175
Perth	Margaret River	300
Perth	Karratha	1536
Sydney	Melbourne	880
Sydney	Coffs Harbour	534
Sydney	Brisbane	1000

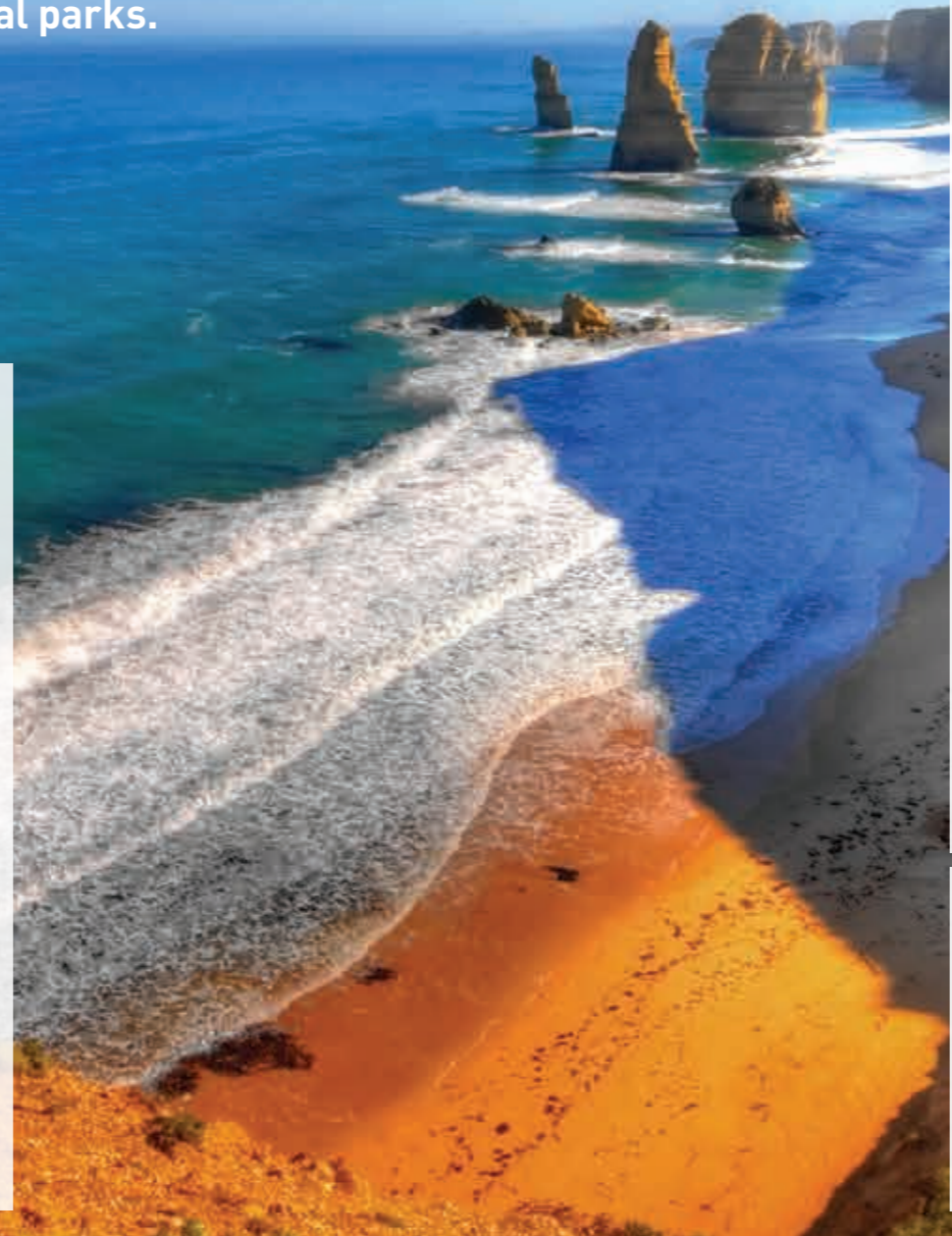
Australia - Distances between City & Airport			
(Guide only) Between	City	Airport	Approx Distance (km)
Adelaide	Adelaide	Adelaide	7
Alice Springs	Alice Springs	Alice Springs	13
Brisbane	Brisbane	Brisbane	19
Cairns	Cairns	Cairns	7.3
Canberra	Canberra	Canberra	8
Surfers Paradise	Coolangatta	Coolangatta	22
Darwin	Darwin	Darwin	12.4
Hobart	Hobart	Hobart	18.4
Launceston	Launceston	Launceston	14.5
Melbourne	Melbourne	Melbourne (Tullamarine)	24
Melbourne	Melbourne	Melbourne (Avalon)	58
Perth	Perth	Perth	17
Sydney	Sydney	Sydney	17

Go to www.driveaway.co.nz
Download a **FREE DRIVING GUIDE**
for great self-drive tour ideas.



Top 5 Drives

With an amazing climate and beautiful scenery, Australia is the place for everyone to enjoy. Grab a surfboard and explore the beaches or hit the open road to visit the many national parks. Your very own playground is waiting to be explored!



The Great Ocean Road

The Great Ocean Road is one of the world's most scenic coastal drives, stretching 95km west from Melbourne. Spend a few days exploring this rugged route, where each bend promises a better view! The drive commences at the surfing town of Torquay, home to the famous Bells Beach where Point Break was filmed. Birth place of iconic surf brands, board shorts aren't just the fashion here, they are the official dress code! Drive along the Surf Coast to Apollo Bay, heading inland at the Otway Forests to spot koalas between May and October. Stop off at Maits Rest and explore the boardwalk through the 300 year old Myrtle Beach Tree Forest.

Head back along the Shipwreck Coast, where the road hugs the coast for the entire length of the Port Campbell National Park. Here, explore the amazing lime stone rock formations famously known as the Twelve Apostles, carved out of the headland by the Southern Ocean 20 million years ago. The originally carved caves became arches over time and later eroded into stacks up to 45 metres high. At sunset and sunrise, these stacks change colour as the sunlight changes. There are many attractions to explore in the area, such as the 86 Gibson Steps, the Arch rock formation and the stacks of the London Bridge - which collapsed in 1990. Discover the Lock Ard Gorge, Bay of Martyrs, Bay of Islands and experience the region's fine wines and dining - almost guaranteed to be served with an ocean view!



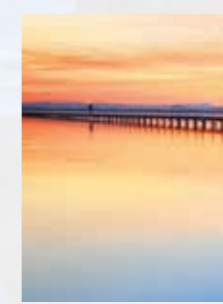
The Pilbara Coast

Begin in Broome, where you will see the dazzling white sand and aqua waters of Cable Beach. Follow the Great Northern Highway (N95) south along the coast to Port Hedland, where mining of iron ore is the predominant industry, then onto Karratha. From here you can explore the magnificent Millstream-Chichester National Park, and learn of the local aboriginal culture. Drive along the Northwest Coastal Highway (route 1) until you reach the turn off to Exmouth. Exmouth is the gateway to the magical Ningaloo Reef, where you can swim with whale sharks or snorkel in aquamarine waters displaying fish.



Darwin to Kakadu

From Darwin, head out of the city, along the Stuart Highway (N1) and connect to the Arnhem Highway, which will take you east. The drive to Kakadu National Park is roughly 250km and can be done in three and a half hours. However, heading out at a leisurely pace you can stop off along the way to see the sights. Mind, keep your eyes peeled and your wits about you for those pesky crocs. Particularly worth a visit is the historic town of Humpty Doo, which is just a short distance from Darwin, and also Fogg Dam Conservation Reserve.



The NSW North Coast

Take the M1 from Sydney to Nelson Bay, a small seaside town with popular activities, such as dolphin watching and camel riding. Take the A1 and stop off at Port Macquarie, where you can take advantage of the network of rivers, canals, lakes and beaches. Stop off at Coffs Harbour to enjoy scuba diving and white-water rafting. Kids will enjoy the toboggan rides, banana-splits, ice-skating and the wild waterslide. Heading north towards the Queensland border you will find the laid-back beachside towns of Ballina and Byron Bay. Discover stretches of stunning surf beaches, rolling hinterland and natural wilderness.



Captain Cook Highway (Cairns to Port Douglas)

Covering a 70km stretch of coastline, the Captain Cook Highway (state route 44) connects Cairns to Port Douglas and is one of the most scenic drives in the country. The inviting waters of the Coral Sea are just metres away from most of the coast road, along with spectacular lookout points, such as Yule Point and Rex's Lookout, where you can experience a perfect view. Situated near the Daintree Rainforest, Port Douglas is the perfect destination to end this road trip.

Did you know?

- ✓ Australian rental specialists, one of our largest markets.
- ✓ Less hassle and fuss on collection and return with all airport suppliers "on airport".
- ✓ Weekend specials at many locations for Friday or Saturday collections and return prior to Monday morning.



Scan here for more information or visit www.driveaway.co.nz

Driving?

- 24/7 roadside assist
- One way rentals*

- GPS units*
- Baby & booster seats*

- Drive safe with our Protection Options*



Think Thrifty


SEE AUSTRALIA GO BY CAMPER!



2-6 BERTH CAMPERVANS
UNLIMITED KILOMETRES
WIDEST CHOICE















"We hired a car through DriveAway with Hertz. Both companies were easy to deal with and our car was what we wanted and when we wanted it. DriveAway's rates are excellent and the choice is huge. I would recommend them to everyone." 

Cars


Found a better price?
WE'LL BEAT IT![^]

Australian Fleet Guide

Below are just some examples of the many cars you will find on our suppliers' fleets. As we use a number of suppliers in each destination, the below models cannot be guaranteed and may not be available at the specific location you are planning to collect from. Visit us online at www.driveaway.co.nz or call us on 0800 885 590 for more information and assistance.

Economy Hyundai i20  4 seats, 1 luggage, 0 bags	Compact Hyundai i30  5 seats, 1 luggage, 1 bag	Standard Hyundai Elantra  5 seats, 2 luggage, 2 bags	GREAT VALUE Full Size Toyota Camry  5 seats, 2 luggage, 3 bags	Luxury Audi A6  5 seats, 2 luggage, 2 bags
Wagon Mitsubishi Outlander  5 seats, 2 luggage, 2 bags	Standard SUV Nissan Xtrail  5 seats, 2 luggage, 3 bags	Full-Size 4WD Toyota Prado  5 seats, 2 luggage, 3 bags	Minivan Hyundai iMax  8 seats, 2 luggage, 1 bag	Minivan 12 seats Toyota Commuter  12 seats, 2 luggage, 2 bags



"Easy, quick and reliable." 

Motorhomes

Found a better price?
WE'LL BEAT IT![^]

Motorhomes to take on your Australian Road Trip

These are some examples of our most popular vehicles. Exact models may not be available due to supply or models may change. See our website www.driveaway.co.nz or call us on 0800 885 590 for more information.

Mighty Highball  2 Berth, No Shower, No Toilet, No TV, Only front cab Air Con	Britz Hitop  2 Berth, No Shower, No Toilet, No TV, Only front cab Air Con	Britz Explorer  4 Berth, Yes Shower, Yes Toilet, Screen - no satellite TV, Only front cab Air Con	Maui Platinum River  6 Berth, Yes Shower, Yes Toilet, Screen - no satellite TV, Yes Air Con	Britz Challenger  3 Berth, Solar handheld only Shower, No Toilet, No TV, Only front cab Air Con
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» Great service! » Great value! » Great choices!



[^]Conditions apply. Please refer to the back of the brochure for important information, terms and conditions or go to www.driveaway.co.nz

Great choices worldwide

Over 25 years' experience in carefully selecting the right supplier in the right country at the best price!



**DriveAway
Holidays**

Your road to freedom

» **CAR RENTAL**
Over 8,000 locations in over 130 countries. Sedans, wagons, hatchbacks, convertibles, 4WD's, SUV's, minivans and more.



» **MOTORHOMES**
Over 100 locations in 14 countries, including Australia, New Zealand, Great Britain, USA and France. Choose from smaller 2 berth campers through to the ultimate in motorhomes, being the 7 berth model in the USA.



» **USA MOTORCYCLES**
70 locations throughout the USA. Choose from BMW®, Harley Davidson®, Honda®, or Triumph® and set off on your next adventure.



» **PRESTIGE CAR HIRE & CHAUFFEUR TRANSFERS**
Check out our high performance sports cars – Ferrari, Maserati, Porsche, Mercedes, Bentley, Rolls Royce, BMW series and more. We also arrange chauffeur and transfer services.

Hire Car Excess

Insurance!

LESS THAN
NZ \$9 PER
DAY

What is Insurance Excess?

Most car rental rates include basic insurance – Collision Damage Waiver Insurance (CDW), Third Party Liability and Theft Protection (TP). In the event that a rental vehicle is stolen or accidentally damaged (whether the driver is at fault or not), Insurance Excess is charged. The Insurance Excess is the maximum amount the renter is liable for. The cost varies depending on supplier, country and vehicle type, for example, it can range from EUR500 to over EUR1,800 in France.

DriveAway Hire Car Excess Insurance is an optional product offered by DriveAway Holidays to refund the excess amount charged by the car rental supplier in the event of an accident or vehicle theft.

DRIVEAWAY HIRE CAR EXCESS INSURANCE

Less than NZD9 per day.

Credit card billed for the excess amount.
Refund from DriveAway up to the value of NZD5,000.

Country	Typical supplier charges
United Kingdom	£12.50-16.50 per day reduces the excess to £100, depending on the supplier and car category.
Republic of Ireland	€16-24 per day, reduces the excess to nil, depending on the supplier and car category.
France	€15-19 per day, reduces the excess to nil, depending on the supplier and car category.
Germany	€15-19 per day, reduces the excess to €100, depending on the supplier and car category.
Italy	€15-24 per day, reduces the excess to nil, depending on the supplier and car category.
Spain	€14-32 per day, reduces the excess to nil, depending on the supplier and car category.
New Zealand	NZD32-34 per day, reduces the excess to NZD260, depending on the supplier, car category and accident type.
Australia	AUD27 per day, reduces the excess to AUD385, depending on the supplier, car category and accident type.

Note: The supplier charges displayed in the above table are indicative and are subject to change. Prices are shown in local currency.

WHY
DriveAway
Holidays

HIRE CAR EXCESS INSURANCE?

For between NZD6.50-8.50 per day, you will be covered for the supplier's damage and theft excess costs incurred locally. Should the local supplier charge you the excess amount on the vehicle, you may claim up to NZD5,000 through DriveAway Holidays* when you return to New Zealand.

Key Benefits to You

- DriveAway Hire Car Excess Insurance is prepaid in New Zealand Dollars so you don't have to worry about currency fluctuations.
- DriveAway Holidays will refund the supplier's damage and theft excess charges up to the value of NZD5,000 on your return home.
- No language or processing obstacles as you make your claim in New Zealand.
- Best of all, DriveAway Hire Car Excess Insurance is economical and can save you money! Have a look at the cost comparison table opposite.

How do I book DriveAway Hire Car Excess Insurance?

At the time of making your car rental reservation, simply advise our consultants you would like to book your car rental with DriveAway Hire Car Excess Insurance. If you are booking online, the option to purchase DriveAway Hire Car Excess Insurance will appear in the last step of the booking process under the booking details.

FREQUENTLY ASKED QUESTIONS

How much does DriveAway Hire Car Excess Insurance cover?

You will be reimbursed up to NZD5,000 of the damage and theft excess amount charged by the car rental supplier in the event of damage or theft of the vehicle.

Is the daily rate charged for every rental day?

Yes. The charge is between NZD6.50-8.50 per day depending on the car group.

I have paid for DriveAway Hire Car Excess Insurance. The car rental supplier states that they have never heard of it and insist I take out their damage and theft excess cover. Should I take out their excess cover as well?

DriveAway Hire Car Excess Insurance is an agreement between you and DriveAway Holidays. Supplier excess reduction options may be available directly from a supplier at an additional cost. If the renter accepts any excess reduction offered by the supplier they are not entitled to a refund from DriveAway Holidays.

Is my credit card still frozen at the time of collecting the vehicle if I take DriveAway Hire Car Excess Insurance?

Yes. The full excess amount will be charged in the case of theft or damage, however the amount is recoverable up to NZD5,000 from DriveAway Holidays provided all claim conditions are met on your return home.

How do I make a claim?

To claim excess charges you must provide the following to DriveAway Holidays:

- Rental Agreement with the driver's name matching that of the DriveAway Voucher.
- A completed claim form. You can obtain a claim form by visiting driveaway.co.nz or emailing enquiries@driveaway.co.nz
- A police report (if applicable).
- An accident report or theft report from the car rental supplier (if applicable).
- A receipt of the excess being charged by the supplier and a copy of the client's credit card.
- The repairer's invoice which confirms the final repair costs (DriveAway Holidays will assist you to obtain this). Upon receipt of the above forms, DriveAway Holidays will assess your claim.

Do I get a full or partial refund if I don't make a claim?

No, once the rental has commenced, DriveAway Hire Car Excess Insurance is non-refundable.

Do I need DriveAway Hire Car Excess Insurance if I have travel insurance?

We recommend you check your travel insurance policy to ensure you are sufficiently covered.

For important information, terms and conditions visit driveaway.co.nz

Helpful & Important Information



Quotes

To obtain a quote, please: see your **preferred travel agent** visit **www.driveaway.co.nz** or call our **reservations team** on

0800 885 590

All quotes are in New Zealand Dollars and are valid for 3 days from the time of quotation (except for our pay on the day deals).

Bookings

To book, please: see your **preferred travel agent** visit **www.driveaway.co.nz** or call our **reservations team** on

0800 885 590

NO DEPOSIT is required for car rental reservations.

A NON REFUNDABLE deposit is required at the time of booking for our Motorhome Product in order to secure your reservation.



Car Rental

Confirmed Reservations

Upon confirmation you will receive a Confirmation Invoice. Please be sure to check all of the details on the invoice to ensure we have the correct details booked for you. Please also be sure to familiarise yourself with any additional costs and exclusions that may be applicable to your booking.

Last but not least, please ensure payment is received by the due date to secure your vehicle. If payment is not received by the due date we may have to release your vehicle to another client.

Before Collection

Once payment is received you will receive from us an Exchange Voucher which will be required to collect your vehicle. Simply print the voucher, present it to our local supplier on arrival at the collection location and you will be on your way. Your voucher will include:

- Our reservation number and the supplier's confirmation number.
- Your complete rental details, including dates, times, collection and return addresses, as well as the local supplier's contact details.
- A list of what is included in your booking with us.
- A list of what is not included in your booking with us.
- Conditions relating to your booking.

Amendments

Should you be required to amend your reservation prior to collection we would be happy to do so for you free of charge, subject to any local supplier fees that may be applicable. Depending upon the rate you have booked, a change in daily rate may apply.

Cancellations

Should you have to cancel your reservation prior to collection we would be happy to do so for you free of charge, subject to any local supplier fees that may be applicable.

Refunds

No refund will be made on any part of a rental provided and not used. This includes unused days rental.

Vehicle Type

All vehicles are reserved by group. Models shown are examples only and a similar vehicle may be supplied. Specific models and/or livery cannot be guaranteed.

Winter Tyres

For rentals from November to March winter tyres may be compulsory for travel to some European countries. We recommend that winter tyres are fitted between November and March when driving to the German, Swiss and Northern Italian Alps. Not available with all vehicle types or all suppliers. Contact DriveAway Holidays for full details.

Security Deposit

All car and motorhome rental companies require a minimum of one internationally recognised credit card (Prestige/Luxury cars require two credit cards) for a security bond. Cash security deposits are possible in some instances but must be requested in advance. Strict conditions apply. Contact DriveAway Holidays for details.

Optional Accessories

Child seats, ski racks, snow chains, winter tyres, GPS, etc should be requested at time of booking and are subject to availability upon arrival. Additional fees apply and are paid locally.

One Way Rentals

If you return your vehicle to a different location than its origin (be it international or domestic), you will incur a one way fee. Charges and conditions vary between suppliers and car types. Details will be advised at time of reservation. If you vary your drop off point, additional charges may apply.

Geographic Restrictions

It is important to advise your Travel Agent and/or DriveAway Holidays at time of booking if you intend to drive your rental car outside the country of rental as conditions and charges may apply. DriveAway Holidays takes no responsibility for problems occurring as a result of non-advice.



Terms and Conditions

TRAVEL INSURANCE

We strongly recommend that you take out suitable travel insurance with maximum rental vehicle excess cover. Alternatively, ask DriveAway Holidays for a DriveAway Hire Car Excess Insurance rate to cover the car excess. Travel Insurance can be arranged through your Travel Agent.

LIABILITY

Liability: Certain provisions of the Competition and Consumer Act (including, without limitation, the Australian Consumer Law) and other State, Territory or Commonwealth laws in Australia, as amended or replaced from time to time, (collectively "ACL") apply to the operation of these terms and conditions and provide consumers (as that expression is used in the ACL) and others with certain rights (referred to collectively as the "consumer guarantees") in relation to goods or services purchased by those persons. Other than consumer guarantees, which are not excluded, modified or restricted by this provision, DriveAway Holidays does not give any guarantee or warranty or make any representation of any kind, express or implied, with respect to the supply by DriveAway Holidays or others of any goods or services in this brochure. Other than in respect of goods or services supplied to consumers or goods or services that are of a kind ordinarily acquired for personal, domestic or household use or consumption, DriveAway Holidays' liability for the breach of any condition or warranty, whether express or implied (other than warranties or conditions in relation to title, encumbrances and quiet possession) is limited, at DriveAway Holidays' option, to:

- in the case of goods; the replacement of the goods, the supply of equivalent goods, the repair of the goods, the payment of the cost of replacing the goods or of acquiring equivalent goods; or
- in the case of services; the supplying of the services again or the payment of the cost of having the services supplied again. Subject to rights that the Customer may have under the ACL, which are not excluded, modified or restricted by this provision, DriveAway Holidays is not liable to the Customer or any other person, whether in contract, tort or otherwise, for any loss or damages (including without limitation specific, indirect, consequential or economic loss) howsoever caused arising from any event.

Notwithstanding anything contained in this brochure, nothing in these terms and conditions:

- excludes, restricts or modifies or purports to have the effect of excluding, restricting or modifying any condition or warranty that is implied by, or consumer guarantee specified by, the ACL or DriveAway Holidays' liability under any such condition, warranty or guarantee; or
- gives rise to any liability on the Customer's part or qualifies DriveAway Holidays' liability in circumstances where DriveAway Holidays is in breach of these terms and conditions, including any conditions or warranties implied, or consumer guarantees specified, by the ACL.

RESPONSIBILITY FOR INFORMATION AND SUPPLY OF GOODS OR SERVICES BY THIRD PARTIES

Responsibility for Information: Vehicle specifications, photographs, illustrations, third party charges, third party conditions and information relating to goods or services provided by third parties contained in this brochure (collectively "Information") are provided by third parties to DriveAway Holidays. All Information is subject to change without notice. The Customer must not rely on this Information. Any descriptions of the goods or services of any third parties in the Information is by way of identification only and the use or reliance on that description by any person shall not constitute any contract between that person and DriveAway Holidays as a sale by description. The Customer must make their own independent enquiries and investigations and undertake their own assessment of any Information before deciding whether or not the goods or services referred to in the Information are suitable for the requirements of the Customer. Without limiting the generality of this paragraph, city maps in this brochure are not to scale and car depot locations in this brochure are approximate only.

Supply of Goods or Services by Third Parties: The goods and services identified in this brochure may be provided by a third party. In order for the Customer to obtain goods and services provided by a third party, the Customer may be required by that third party to agree to, and be bound by, terms and conditions that are specified by that third party. Any person intending to enter into an agreement with a third party must make their own independent enquiries and assessments in relation to the effect of the terms and conditions of that agreement before doing so. Subject to rights that the Customer may have under the ACL, which are not excluded, modified or restricted by this provision, the Customer acknowledges and agrees that DriveAway Holidays has no control over and no responsibility for any terms and conditions agreed between the Customer and a third party.

THIRD PARTY LIABILITY (damage OUTSIDE the vehicle)

Provides cover for public liability and is subject to the car rental company's terms and conditions on the rental agreement. DriveAway Holidays strongly recommends travellers purchase travel insurance to cover themselves and their passengers.

GOVERNING LAW

These terms and conditions are governed in all respects by the law of the State of New South Wales and the Customer irrevocably submits to the non-exclusive jurisdiction of the Courts of New South Wales and the Federal Court of Australia. Brochure Validity: 1 October 2014 – 31 December 2015.

DAH Holdings Pty Ltd ABN 67 107 041 912 ("DriveAway Holidays") is a member of the Australian Federation of Travel Agents Limited (AFTA) and the Council of Australian Tour Operators (CATO).

Application: These terms and conditions apply to any contract made between DriveAway Holidays and any person (referred to as the "Customer") purchasing goods or services referred to in this brochure from DriveAway Holidays.