

Tailored

HOLIDAYS WITH TRAFALGAR

Come celebrate Europe's special events, festivities and illustrious icons with Trafalgar in 2017...

Whatever your pilgrimage – from the footsteps of Luther to those of the Lannisters – Trafalgar has created a range of Tailored Holidays commemorating Europe's festivities, special events and the lives of important figures, both fictitious and real, for you to enjoy on your own or with friends and family.

We've taken care of all the details to reveal the true essence of the people and places that will shape this special occasion, ensuring your journey of discovery across Europe is effortless and secure.

Explore Britain's Edwardian era with the Granthams, observe 100 years of devotion at Fátima and more. For a full range of Trafalgar's specially crafted Tailored Holidays in 2017, visit our website today www.trafalgar.com/tailored



EDWARDIAN LORDS AND LADIES

Follow the struggles and triumphs of the intriguing Grantham family at their grand country home of Downton Abbey. This is Edwardian Britain at its best, revealed through a five-day tailored itinerary exploring several filming locations, including London, Blenheim Palace, Highclere Castle, which doubles as the family's home, and the beautiful villages of the Oxfordshire Cotswolds that feature prominently, including Brampton and Cogges Farm, among others.



CELTIC FILMSCAPES

If you can imagine the Starks battling it out with the Lannisters, Mel fighting for his freedom and 'a lass that is gone' transported back to 17th century Highland Scotland, this 11-night cinematic celebration of Ireland and Scotland will fulfill your wildest dreams. Visit the actual film site of Winterfell in County Down and follow in the footsteps of the Frasers as they crisscross the rugged Scottish Highlands dodging the Red Coats.



THE LIFE OF MARTIN LUTHER

The 16th century split from the Roman Catholic Church, resulting in the Protestant religious movement, is explored on this nine-day tailored trip following the story of the main protagonist, Martin Luther. Guests will explore Erfurt, the town where Luther lived as a young man when he was a student and a monk, Wartburg where he lived in exile and incognito devoting himself to translating the New Testament into German, and Wittenburg where he nailed 95 Theses to the church door, among other Luther heritage attractions.



DAYS OF DEVOTION

A place of pilgrimage, piety and miracles – Commemorate a century since the Blessed Virgin Mary appeared to three young shepherds at the holy sanctuary of Fátima on this 12-day tailored trip through Spain, France and Portugal. Your pilgrimage will take you to Barcelona, the French medieval walled city of Carcassonne and the National Shrine Grotto of Our Lady of Lourdes. Follow the 9th century Way of St. James through Burgos and Santiago de Compostela – your journey culminating in Lisbon, a city of seven hills fearlessly facing the Atlantic.

See page 253 for details. Trafalgar can customise group holidays for your group to any of our worldwide destinations. From religious interest trips and pilgrimages to school groups, food and wine trips to social groups, no matter your specific interest and passion, our global team has the experience and local knowledge to bring any destination to life.

A FAMILY OF BRANDS ...

DEDICATED TO DELIVERING EXCELLENCE IN TRAVEL

Trafalgar's parent company, TTC, has been creating enriching travel and hospitality experiences for over 100 years.

As a fourth-generation family owned business, we provide unparalleled expertise, exceptional service and supreme quality across all 25 of our brands.

Whether you have travelled as a Trafalgar 'Insider', set sail with Uniworld, the world's most luxurious river cruise line, stayed in some of the world's award-winning Red Carnation Hotels or shared the gift of travel with your children or grandchildren on Contiki, TTC will fit your lifestyle. Go to TTC.com for cross brand savings and travel information.



FAMILY TRAVEL



ADVENTURE WORLD



YOUTH TRAVEL



SAFARI & ADVENTURE TRAVEL



contiki

HAGGIS ADVENTURES



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THE RED CARNATION HOTEL COLLECTION



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UNIWORLD
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RIVER
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Cruising



AFRICAN TRAVEL
WE KNOW AFRICA

INSIGHT
VACATIONS
The Art of Touring in Style

TRAFALGAR

COSTSAVER
VALUE TOURS WITHOUT COMPROMISE




LUXURY
TRAVEL



LUXURY GOLD



GUIDED
TRAVEL

Inspiring
Journeys 



AATKings 



Evan Evans
BRITAIN'S FINEST SIGHTSEEING



SIGHTSEEING
DAY TOURS



BRENDAN
VACATIONS
Taking You Personally



Whatever your taste... Whatever your pace... Whatever your place...
TTC transforms your travel dreams into reality.

EXTEND YOUR STAY...

... IN EUROPE

We offer exclusive discounted rates (below) to help you extend your stay at the hotel where your holiday starts or ends. Ask your travel agent to make the reservation when you book your Trafalgar holiday – you'll find the hotel details on your holiday's itinerary page. Transfers are not included when you extend your stay with this offer, but Trafalgar can provide door-to-door airport/hotel transfers (see table below for prices).

City	Hotel	Per person price (A\$)		
		Single	Twin	Transfer
Amman	Boulevard Arjaan by Rotana	310	202	Incl
Amsterdam	Bilderberg Garden	504	298	108
	Coronden Vitality* †	201	139	108
	Mercure Amsterdam City*	248	154	108
	Ramada Apollo*	282	174	108
	Westcord Fashion	258	167	108
	Wyndham Apollo*	282	174	108
Athens	Divani Palace Acropolis*	294	177	Incl
	Metropolitan	289	173	Incl
	Radisson Blu Park	314	191	Incl
Barcelona	Hesperia Tower* †	249	154	101
	Hotel U232*	250	162	101
Baveno	Hotel Simplon^	276	202	202
Bruges	NH Brugge* † †	249	166	159
Brussels	Renaissance	198	126	87
	Sheraton	187	124	87
Budapest	Hilton City*	229	142	65
Cairo	Concorde El Salam*	199	138	Incl
	Fairmont Heliopolis*	223	146	Incl
	Le Meridien Pyramids*	237	151	Incl
	Ramses Hilton* #	290	178	Incl
Casablanca	Kenzi Tower	258	182	79
Como	Barchetta Excelsior* ^	316	227	181
Copenhagen	Marriott	365	211	159
	Phoenix*	344	214	159
Dublin	Ballsbridge* †	250	183	79
	Clayton Ballsbridge* †	258	178	79
	Clayton Leopardstown	246	178	79
	Fitzpatrick Castle	231	163	87
	Maldron Parnell Square	360	235	79
	Mespil* †	210	155	79
	Radisson Blu St Helens	405	235	79
	Roganstown Hotel & Country Club	258	190	79
Sandymount* †	258	191	79	
Edinburgh	Holiday Inn*	286	183	51
	Novotel City Centre* †	257	197	51
Frankfurt	Sheraton Offenbach*	147	108	94
Glasgow	Hilton Strathclyde	237	157	58
	Holiday Inn Theatreland	218	165	58
	Radisson Blu	221	154	58
Helsinki	Holiday Inn City Centre	197	132	145
	Scandic Grand Marina	199	134	145
Istanbul	Armada Istanbul Old City	209	131	Incl
	Radisson Blu Sisli	298	170	Incl
	Wyndham Old City*	218	146	Incl
Jerusalem	Dan Panorama*	452	261	Incl
Limerick	Greenhills Hotel	178	122	72
Lisbon	Turim Avenida Liberdade* †	185	119	43

City	Hotel	Per person price (A\$)		
		Single	Twin	Transfer
Lucerne	Grand Europe* #	234	157	318
	Radisson Blu#	499	292	318
Madrid	AC Cuzco* †	219	132	94
	Ayre Gran Colon*	205	132	94
	Melia Castilla* †	233	140	94
	NH Collection Eurobuilding* †	231	139	94
	Rafael Atocha	219	134	94
Milan	Holiday Inn Garibaldi* ^	181	128	152
	Starhotels Business Palace* † ^	179	123	152
	Starhotels Tourist* ^	170	118	152
Moscow	Crowne Plaza	371	282	87
	Hilton Leningradskaya	371	230	87
Munich	Angelo Munich Westpark*	206	140	130
	Sheraton Munich Westpark*	237	150	130
Oslo	Radisson Blu Scandinavia*	246	157	260
Palermo	Grand Hotel Garibaldi	229	161	116
Paris	Catalogne Gare Montparnasse* †	399	235	87
	Evergreen Laurel* †	264	169	87
	Hilton La Defense* †	281	165	87
	Les Jardins Du Marais*	411	241	87
	Melia La Defense	348	213	87
	Novotel Tour Eiffel* †	308	178	87
	Pullman La Defense* †	347	206	87
Renaissance La Defense* †	318	191	87	
Prague	Park Inn	206	139	43
Reykjavik	Grand Hotel	563	310	195
Rome	Barcelo Aran Mantegna* †	262	190	65
	Cardinal Hotel St. Peter	269	191	65
	Cicerone	341	214	65
	Crowne Plaza St. Peters	280	206	65
	Executive Style Hotel* †	273	187	65
	Grand Hotel Palatino	353	246	65
	Grand Hotel Tiberio	289	206	65
	Il Cantico	344	249	65
	Sheraton Parco De Medici	244	181	65
	Una Hotel Roma	332	242	65
	Villafranca	276	207	65
St. Petersburg	Sokos Vasilievsky	371	230	87
Stockholm	Clarion* †	268	173	101
	Quality Globe* †	218	132	101
Sweimeh	Holiday Inn Resort Dead Sea	413	238	Incl
Tel Aviv	Dan Panorama*	479	273	Incl
Venice	Boscolo Bellini* †	360	252	188
	Principe* †	392	246	188
Venice Mestre	Novotel Mestre Castellana*	210	151	79
Vienna	Hilton Vienna Danube* †	211	157	65
	Imperial Riding School Renaissance	230	147	65
Zagreb	The Westin* †	183	135	72
Zurich	Radisson Blu Zurich Airport**	257	159	N/A

All prices are per person per night, based on twin room accommodation with private facilities. The price includes continental or buffet breakfast daily (excluding hotels in Ireland, hotels in Britain outside of London and Scandinavia, where full national breakfasts are served), hotel taxes and service charges.

Chargeable transfer prices are per person one way. Flight information must be provided to Trafalgar at the time of booking and no fewer than 21 days before flight departure.

Chargeable transfers are by car or minibus; you will be met after clearing customs and escorted to your vehicle.

* Seasonal supplements apply. † Certain days of the week attract a supplement. # To Zurich Airport. ^ To Milan Malpensa Airport. † † To/From Brussels Airport.

** Radisson Blu Zurich Airport is a short walk from the airport terminal.

Please note: Trafalgar will not be responsible for any missed or unused transfers for any reason.

... IN LONDON

If you'd like to spend more time in London, we can offer you accommodation at preferential rates (outlined in the table below) in conveniently located quality hotels.

London Hotels	Per person price (A\$)		
	Single	Twin	Triple
1 The Cumberland			
Sun: 23 Apr '17 - 18 Nov '17	369	229	223
Mon: 23 Apr '17 - 18 Nov '17	408	238	233
Tues - Thurs, Sat: 22 Apr '17 - 18 Nov '17	423	284	278
Fri: 23 Apr '17 - 18 Nov '17	405	266	261
All days: 19 Nov '17 - 22 Apr '18	326	210	205
2 Hilton Kensington			
01 May '17 - 30 Sep '18	289	213	207
01 Oct '17 - 30 Apr '18	215	159	154
3 Crowne Plaza Kings Cross Bloomsbury	340	206	N/A
4 Park Plaza County Hall			
All days: 30 Mar '17 - 30 Apr '17	381	219	214
Tue - Thur: 01 May '17 - 30 Jun '17, 02 Sep '17 - 02 Nov '17	483	272	266
Fri - Mon: 01 May '17 - 30 Jun '17, 02 Sep '17 - 02 Nov '17	416	237	231
All Days: 01 Jul '17 - 01 Sep '17	416	237	231
5 Park Plaza Riverbank			
26 Mar '17 - 30 Apr '17	373	215	210
Tue - Thur: 01 May '17 - 30 Jun '17, 02 Sep '17 - 28 Oct '17	459	260	254
Fri - Mon: 01 May '17 - 30 Jun '17, 02 Sep '17 - 28 Oct '17	392	225	219
All Days: 01 Jul '17 - 01 Sep '17	392	225	219
6 Thistle Euston			
Mon, Thur, Fri & Sat: 27 Mar '17 - 08 Jan '18	320	223	256
Tue & Wed: 27 Mar '17 - 08 Jan '18	373	276	308
Sun: 27 Mar '17 - 08 Jan '18	300	202	234



LONDON RECEPTION CENTRE

AT YOUR SERVICE

Our London Reception Centre is your point of contact for all holidays that start in London. Drop in and take advantage of our services and facilities:

- Local Hosts – our knowledgeable Hosts will help you with any holiday query
- Booking service for London sightseeing and attractions – save time with priority entry to the city's famous attractions (where applicable)
- Free Internet access

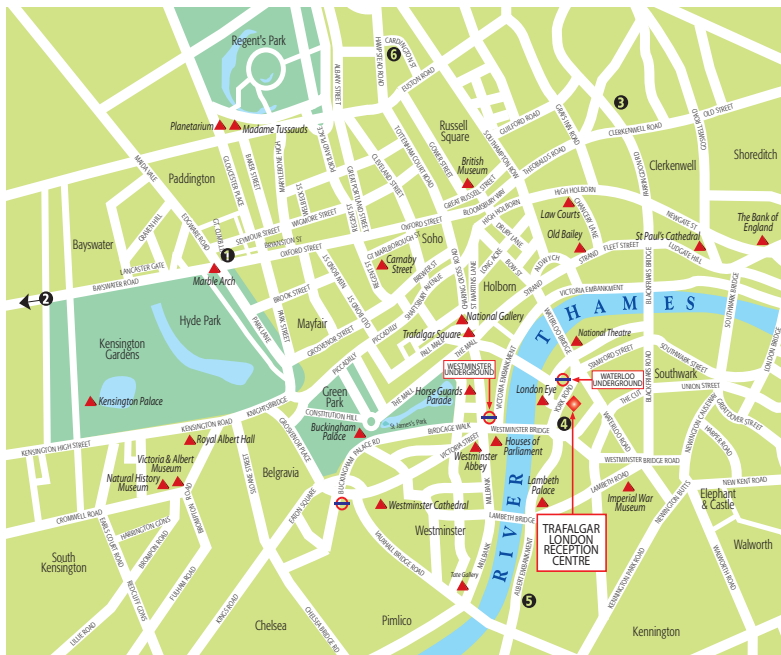
HOSPITALITY SERVICE

Our Local Hosts also visit your hotel daily, if your accommodation has been booked through Trafalgar. Check with Hotel Reception or ask the concierge for visiting hours. Your Host will provide departure information, help you book London sightseeing trips and tickets and assist you in any way they can.

Summer opening hours
(April 9 - October 24, 2017)
Daily 5am-7pm

Winter opening hours
(October 25, 2017 - April 8, 2018)
Daily 7am-7pm

Contact details
Address: 79 York Road, London SE1 7NJ
Tel: +44 (0) 207 620 8900
General email: London.24x7@travcorpuk.com



*Prices are per person per night, based on twin room accommodation with private facilities. The price includes a full breakfast daily, hotel taxes and service charges.

†Triple rooms often feature one foldaway bed and a double bed. As space can be restricted, they are generally more suitable for two adults and one child, rather than three adults.

Pick-ups: For London-starting holidays, you'll be picked up for departure if you are staying at our suggested London hotel (see itinerary page for details) and if this accommodation has been reserved through Trafalgar. Guests staying in other hotels are required to make their way to our London Reception Centre on the departure morning.

Airport transfers: We can provide transfers from London Heathrow and London Gatwick Airports to your Trafalgar London hotel for A\$74 per person per single trip to/from Heathrow Airport and A\$152 per person per single trip to/from Gatwick airport. See page 252 for more details.

TRAVEL ESSENTIALS

AIRPORT TRANSFERS IN EUROPE AND EASTERN MEDITERRANEAN

All Trafalgar guests receive complimentary arrival and departure transfers by shuttle coach on the arrival and departure day of their guided holiday. These times are specified on the individual itinerary pages. Any guests whose flight times do not coincide with the shuttle coach transfer timings may choose to book and purchase a transfer. Additionally, guests arriving before or leaving after the scheduled holiday may also book and buy a transfer through Trafalgar providing they also purchase the additional pre and/or post holiday hotel night(s) from Trafalgar (see page 250 for details and prices).

In the Eastern Mediterranean region Trafalgar provides complimentary airport transfers at any time either on the first and last day of the holiday or on other days in conjunction with pre and/or post trip accommodation booked through Trafalgar.

Note that flight timings must be provided to Trafalgar no fewer than 21 days before flight departure. Please see below for Trafalgar's transfer terms and conditions.

AIRPORT TRANSFERS IN LONDON

Transfers can be expensive, particularly between the airport and your London hotel. Trafalgar has negotiated special private chauffeur driven group transfer rates from London Heathrow and London Gatwick Airports to the door of your Trafalgar London hotel:

A\$74 per person per single trip to/from Heathrow Airport.

A\$152 per person per single trip to/from Gatwick Airport.

TRANSFER TERMS AND CONDITIONS:

- 1) For included and chargeable transfers – You or your Travel Agent must provide detailed flight information to Trafalgar at the time of booking or at the very latest no fewer than 21 days prior to departure. Once transfers are booked they cannot be changed.
- 2) For London arrivals, you must stay at a London hotel booked by Trafalgar on the night of arrival and the night prior to your departure date.
- 3) Trafalgar only includes one inbound and one outbound transfer.
- 4) In the event of flight delays outside of Trafalgar's control, the transfers will be deemed to be cancelled.
- 5) All transfers are based on group transfers. No refund is therefore available for missed transfers, or guests not using this service.
- 6) In the event of unforeseen events (such as road or rail works, strikes or demonstrations), Trafalgar will not be responsible for delayed or cancelled transfers.

European Gateway	Free Transfer Inbound	Free Transfer Outbound
Amman	Any time, any day	Any time, any day
Amsterdam	09:00, 11:30 & 14:30	08:00 & 10:00
Athens	Any time, any day	Any time, any day
Barcelona	09:30, 12:00, 14:30	08:00
Brussels	N/A	08:00 & 12:00
Budapest	N/A	07:00 & 11:00
Cairo	Any time, any day	Any time, any day
Casablanca	08:00, 10:00, 12:00 & 14:00	07:00, 10:00 & 12:00
Copenhagen	09:00, 12:00 & 15:30	N/A
Dublin	08:30, 11:00 & 13:00	07:00, 09:00 & 11:00
Edinburgh	09:00, 11:30 & 14:00	07:00 & 09:00
Frankfurt	09:30, 12:00 & 14:30	08:00 & 10:00
Glasgow	N/A	07:00 & 09:00
Helsinki	10:00, 14:00, 16:00	07:00 & 12:00
Istanbul	Any time, any day	Any time, any day
Lisbon	09:30, 12:30 & 15:30	07:00 & 09:30
Madrid	10:30, 13:00 & 15:30	08:30 & 11:00
Milan Malpensa	09:30, 13:00 & 15:30	07:30 & 10:30
Moscow Sheremetyevo	N/A	05:00 & 11:00
Moscow Domodedovo	N/A	05:00 & 13:00
Munich	10:00 & 13:00	09:30
Oslo	09:30, 12:00 & 14:30	N/A
Palermo	N/A	08:00
Paris Charles de Gaulle*	08:00, 11:00 & 14:00	08:00 & 10:30^
Paris Charles de Gaulle**	08:00, 11:00 & 14:00	08:00 & 11:30
Prague	10:00, 12:00 & 15:00	N/A
Reykjavik	08:00 & 16:30	05:00 & 12:30
Rome Fiumicino	09:30, 12:30 & 15:30	07:00 & 09:30
Shannon	N/A	07:00 & 09:00
Stockholm	N/A	07:30 & 11:00
St. Petersburg	14:30 & 17:00	N/A
Tel Aviv	Any time, any day	Any time, any day
Venice	N/A	08:00 & 09:30
Vienna	10:00, 13:00 & 15:00	08:00 & 09:30
Zagreb	11:30 & 14:00	07:00 & 11:30
Zurich†	N/A	08:00

† Hotel Radisson Blu Zurich Airport is a short walk from the airport terminal so transfers will not be provided on itineraries starting here.

* European Discovery itineraries only ** Country and Regional Explorer itineraries only

^The 10:30 transfer is only available on the Delights of London and Paris trip.

On the Contrasts of Switzerland itinerary the departure transfer is by train.

BROCHURE TERMINOLOGY

Here is a description of some of the specific terms used in the itinerary pages of this brochure:

Visit – In-depth sightseeing with a Local Specialist or Travel Director. Includes fast-track entry (where applicable).

View – A brief stop to enjoy the sights and take photos.

See – See the sights while driving by on your coach, or from your cruise or train.

READY, STEADY...GO

WITH MYTRAFALGAR



Every moment matters. To ensure that your trip runs smoothly and we deliver the very best, personalised experience, we require all our guests to register on our new travel portal, MyTrafalgar, before they depart for their holiday. This ensures that we have the information we need to make every moment of your journey special and hassle-free.

- We'll personalise your trip and accommodate dietary or rooming requirements
- Make your holiday hassle-free, from hotel check-ins to passport and security checks
- Register your emergency contact details, in the unlikely event they're required
- Simply log in and activate your registration on MyTrafalgar. www.trafalgar.com/mytrafalgar

PASSPORTS AND VISAS

Each guest is responsible for ensuring their passport is valid for at least 6 months beyond the conclusion of their trip and that all necessary visas and permits have been acquired. Multiple-entry visas may be required if you are entering a country more than once on your holidays. Each guest must comply with entry, health and other requirements of the countries visited during your trip.

Contact your Travel Agent, airline or relevant government authorities to obtain the necessary travel information.

The Operators and/or their employees and their agents are not responsible for passport, visa, entry, health and other requirements of the countries visited, or for any loss sustained by you for failing to comply with laws, regulations, orders and/or requirements of countries visited.

ONCE ACTIVATED, YOU'RE READY TO TRAVEL!

- Before you go: You'll receive all of your itinerary details and travel documents. You can then choose to meet your Travel Director and connect with your travel companions, explore your itinerary and receive pre-trip updates
- While travelling: Always stay in the know, with updates from your Travel Director. Chat to your companions in real time and share your pictures with friends and loved ones
- Back home: Reminisce about your journey, stay in touch and get inspired for future trips
- MyTrafalgar: Your easy to use travel portal for the perfect Trafalgar holiday

To activate simply log in and activate your registration on MyTrafalgar. www.trafalgar.com/mytrafalgar

CAN WE HELP YOU?

Call Toll-free on 1 800 002 006

For a Trafalgar expert: travel advice, bookings, information or a helping hand. (Australian Eastern Standard Time)

Monday - Friday: 9:00am - 1:00am

Saturday: 9:00am - 10:00pm

Closed on Sundays

On-line 24/7 www.trafalgar.com

For information, bookings, online payments and frequently asked questions

TRAFALGAR'S GOLD SEAL



ADDITIONAL PROTECTION

TRAFALGAR'S GOLD SEAL ADDITIONAL PROTECTION PLAN COSTS ONLY A\$99 PER PERSON (PAYABLE WITH YOUR DEPOSIT ONLY) AND INCLUDES:

ON YOUR HOLIDAY

Should you, or your travel companion, leave at any time during the trip for personal sickness reasons or be required to return to Australia due to injury, illness or death, you and your companion will be refunded up to A\$90 per person per day for the unused portion of the holiday (note that in some cases hotels require a one night cancellation fee). A doctor's certificate is required.

RETURN FLIGHT SECURITY

If you or a member of your direct family in Australia should fall sick* while you are on your Trafalgar guided holiday, we will take care of the additional cost of tickets for your earlier or later return home in the same class of air travel on the first available flight, provided you hold round-trip tickets on Trafalgar's recommended airline(s) booked through Trafalgar from Australia.

PRE-PAID CANCELLATION OPTION

Your deposit and/or payment to Trafalgar will be refunded in full or you will have the option to carry it over to another Trafalgar or TTC holiday should you cancel your holiday for any reason prior to 30 days from departure date from Australia. This cancellation option covers land arrangements made by Trafalgar only.

If the Australian Government DFAT advice for the destination changes to "Reconsider the need to travel" or "Do not travel" you may have your deposit and / or payment refunded at any time prior to tour commencement or you will have the option to carry it over to another Trafalgar or TTC holiday.

Prior to departure from Australia your airfares are not covered by Gold Seal. We recommend you take out Covermore Travel Insurance specifically covering the value of your airfares should you cancel your holiday (Please review Covermore terms and conditions around cancellation cover). We are happy to help you with arranging that travel insurance. Any rebooking costs of airfares prior to departure are not covered by Gold Seal.

Cancellation option fee is not refundable for any reason
Please note that travel agent fees and cancellation fees may apply.
* Medical certificates as proof of all illness claims must be supplied.

GROUP TRAVEL

GROUPS ON SCHEDULED DEPARTURES

Get great savings with every booking of nine or more guests on one of our brochure holidays – The more guests, the greater your discount. Contact us today to find out about our generous free-trip policy and obtain a quote for your group.

CUSTOM GROUPS

Trafalgar can customise a trip exclusively for your group, to any of our worldwide destinations.

Whether you're travelling with family or friends, or in a group sharing a special interest in the arts, food, architecture, history or even gardening, our global team has the experience and local knowledge to help you discover the essence of any destination on your terms.

Tell us where you wish to travel, the standard of hotels you prefer, along with any sightseeing you want included, and we can create genuine "insider" experiences that will exceed your expectations and deliver exceptional value.

We take care of all the details to ensure your group journey of discovery is effortless and secure, with the knowledge that you have entrusted your travel in the hands of an award-winning global company with an impeccable reputation.

For more information, contact your local Travel Agent or the dedicated Trafalgar Groups team at 02 9657 3333 or email groups@trafalgartours.com.au

Note: Minimum numbers for custom groups vary 10 - 20 people based on your chosen destination.

BOOKING CONDITIONS

BOOKING CONDITIONS AND OTHER IMPORTANT INFORMATION

Large print version is available at: www.trafalgar.com

PAYMENT & CANCELLATION FEES SUMMARY INFORMATION

LAND ONLY GUIDED HOLIDAYS		GUIDED HOLIDAYS WITH CELESTIAL CRUISE	
Deposit required	\$200	Deposit required	\$200
Final Payment	45 days	Final Payment	45 days
No of Days	Penalty	No of Days	Penalty
45 days and over	Deposit	45 days and over	Deposit
44-22 days	25%	44-22 days	25%
21-8 days	30%	21-8 days	50%
7-1 days	50%	7-1 days	100%
Departure Day/No Show	100%	Departure Day/No Show	100%

YOUR GUIDED HOLIDAY BOOKING

Trafalgar Tours (Aust) Pty Ltd is the 'Sales Company'; Trafalgar Tours Limited is the 'Operator'; collectively these companies are referred to as 'Trafalgar'. Your agreement with Trafalgar and a contract is formed when you make a reservation with us that we accept. Enrolment in and payment for a guided holiday shall constitute agreement and acceptance by the guest of the terms and conditions in this brochure. These cannot be varied except in writing by an officer of the Company.

The invalidity of any provisions herein shall not affect the validity of any other provisions. The agreement shall be construed as though the invalid provision was not contained herein and was replaced with an enforceable provision as similar as possible to the original provision.

Disclaimer Travel is personal and each individual's goals and experiences may differ. Trafalgar will not be bound by, or liable for, any description, photograph, representation or warranty made by or provided by any independent third party sales representative, Travel Agent, or other person or entity relating to any holiday offered by Trafalgar.

Departure Date The departure date is the date indicated on the Trafalgar confirmation.

Security Security is a major concern to all of us and the situation globally is constantly changing. Events around the world, coupled with the "Travel Advisories" put out by various governments, may at times necessitate changes to the accommodations and itinerary or even trip cancellation. You must accept these risks involved in travel to any country that may experience security difficulties and accept responsibility for your own travel decisions.

WHAT'S INCLUDED IN THE GUIDED HOLIDAY PRICE

Inter-city Travel By private motorcoach, trains, cruises and ferries (see itineraries).

Air Transportation Not included unless otherwise outlined in each itinerary page price panel.

Guided Holiday By air-conditioned luxury motorcoaches. On London sightseeing and some regional holidays, including the Middle East and Morocco motorcoaches without toilet facilities are used. If due to circumstances beyond our control motorcoaches are used otherwise than as advertised, a refund of \$10 per person will be made.

Toilets may be affected by higher altitude or extreme weather conditions such as freezing temperatures and for the comfort of those on board the motorcoach the toilets may have to be closed. In these circumstances additional rest breaks will be incorporated into the itinerary.

Hotel Accommodation Prices are per person, based on two persons sharing with private bath or shower. Triple rooms may be available on selected holidays in limited numbers. Triple rooms will often feature one foldaway bed plus one double bed. Three adults may find these rooms small and suitcase space slightly restricted. They are generally more suitable for two adults and one child. Quad occupancy is based on four guests sharing one room with two beds. Quad rooms may be used only for two adults and two children, both aged 17 or younger. Quad rooms are not available for more than two adults. Rollaway beds are not included in either triple or quad prices. On Family Experiences, triple and quad rooms are strictly reserved for families travelling with young children and are not available for three or four adults sharing. Every effort has been made to reserve two-bed rooms; however, on some occasions, rooms with one double bed may be the only choice available. These rooms will be allocated to single Travellers and couples first; other rooms may feature a single bed and rollaway bed, Murphy bed or sleeper sofa. A limited number of twin rooms are available with our Shared Rooming service. Trafalgar shall not be responsible or liable for any claims or issues arising out of the roommate pairing. Special room requests (adjacent, connecting or lower-floor rooms, as examples) must be made

at time of booking. Special room requests are not guaranteed and are based on availability at time of check-in. Many hotels are 100% smoke-free, including all guest rooms, restaurants, lounges, meeting rooms and public spaces. Smoking in a non-smoking room may result in a fine.

Substitute hotels may be used sometimes. We try to use hotels of similar standard. Hotel Frequent Traveller program points are not earned with hotels on Trafalgar holidays.

Note hotel room sizes, standards, facilities and services provided may vary from country to country and region to region and are often local in style.

Cruises Per person prices are based on two persons sharing a cabin with two berths, private shower and toilet. A limited number of single cabins are available at an extra cost. On Nile cruises, triple rooms are not available.

Free WiFi Internet Service Complimentary WiFi service is available in many Trafalgar hotel guestrooms and/or the public areas of most hotels. In most countries complimentary WiFi is also provided on-board the motorcoaches except in remote locations. The WiFi on the motorcoaches uses the mobile phone network and as a result the connection will be slower than standard broadband and at times may not be available. Audio and Video streaming is not available using motorcoach WiFi. Please note that it is not available on train trips, or when the main Trafalgar motorcoach is not being used, such as on transfer motorcoaches and other local services. For further information on which countries WiFi is offered in as well as daily data allowances please refer to the Trafalgar website www.trafalgar.com/wifi.

Travel Director Guided holidays are conducted in English by a professional Travel Director. In Egypt, only itineraries of 10 guests or more will be guided by a Travel Director. In Turkey and Israel holidays are conducted by a Local Expert. In the unlikely event that there are fifteen guests or less travelling on a departure, Trafalgar reserves the right to operate this departure on an individual basis with private transfers and individual arrangements. Please refer to the individual guided holiday, itinerary extensions are operated on a locally hosted basis using regular English-speaking Local Host services.

Meals Meals are included as detailed on itineraries. **Sightseeing** Experiences, entrance fees and an English-speaking Local Specialist (when required) are included as detailed in the itinerary pages.

Transfers Between airports, hotels, railway stations and piers are included as indicated on each guided holiday itinerary. There will be no refund for missed or unused transfers. If you did not purchase your flights from Trafalgar, you will need to provide your arrival and departure flight information to Trafalgar at the time of booking. It is your responsibility to update Trafalgar with any changes to your flight schedule to ensure that you receive your transfers. Failure to do so may result in missing these services and no refund shall be due for missed arrival transfers resulting from missing or outdated flight information.

Porterage Luggage handling of one suitcase per person, at each guided holiday hotel and porter service at airports for intra-air inclusive guided holidays, is included in the guided holiday price. Due to limited motorcoach capacity, a **single bag is allowed with dimensions not exceeding 30"x18"x10" (76x46x25cm) and weight not exceeding 50 lbs. (23kg)**. Airlines may impose stricter weight and size limits for luggage and may also charge fees for checked luggage, including the first checked bag. Please check with your airline(s) directly for their most current luggage regulations and related fees. Trafalgar is not responsible for additional fees imposed by air carriers regarding luggage.

A charge of US\$6/CAS6 or local currency equivalent per travelling day will be collected by the Travel Director if a second piece of luggage is permitted to be carried, or if suitcase exceeds weight or size limits. This is not assurance that luggage in excess of

limits on size, weight and number of pieces will be permitted on the motorcoach.

Carry-on/hand luggage is restricted to one piece per person, not exceeding 12"x11"x6" (30x28x14 cm) to fit under your motorcoach seat or in the small overhead compartment. Carry-on/hand luggage handling is the responsibility of each guest and must be taken on and off the motorcoach by you each day of the guided holiday. **Carry-ons with telescopic handles and wheels will not fit in the overhead compartments or under seats and, therefore, cannot be accepted as carry-on luggage.**

Trafalgar and Trafalgar's affiliated entities shall not be liable for loss of damage to luggage or any guest's belongings. Guests should immediately report lost items to the Travel Director who will assist in completing a lost property form that can be used for an insurance claim. Trafalgar cannot assist in locating lost items after the guest disembarks or completes the Trafalgar holiday.

Tips/Gratuities Tips and gratuities are included for services on guided holiday, except to your Motorcoach Driver, Local Host, Local Specialists and Travel Director whose tips/gratuities should be extended on a voluntary, individual basis at the end of your holiday. Included tips/gratuities cover all services provided by dining-room waiters, housekeeping staff and porters at hotels.

Optional Prepaid Gratuities If you have prepaid your gratuities to your Travel Director and Driver, this will be detailed within your holiday documentation. Please note that prepaid gratuities cover only the land portion of your holiday itinerary. We offer this option on the majority of our holiday itineraries. Please check the holiday price panels for the applicable holidays where this option is available.

NOT INCLUDED IN GUIDED HOLIDAY PRICE

Any items and matters not referred to above, including, airfares to and from your destination, air-related taxes and fees (except where specified), additional fees charged by airlines such as checked and/or excess luggage, seat selections and any other services; passport and visa fees; insurances of all kinds; tips/gratuities to Travel Directors, Local Host, Local Specialists and Motorcoach Drivers; laundry; phone calls; minibars; beverages and meals not detailed in the itinerary; Optional Experiences; and all items of a personal nature. Additional taxes and surcharges may be collected by foreign governmental and non-governmental entities. The price does not cover costs and expenses, including your return home, if you leave the guided holiday whether of your own volition, our decision based on behaviour that disrupts the trip, due to illness, action by any government or other reason. This list is illustrative and not a complete list of every item not included.

RESERVATIONS & PAYMENTS

- Your guided holiday will be confirmed after receipt of a non-refundable, non-transferable deposit as detailed in the Summary Information table. We reserve the right to refuse a booking without giving any reason and shall in that event return any deposit received. If not received within 7 calendar days of booking, the reservation will automatically be cancelled. On certain departures, deposits may be required at time of booking to hold seats.
- Air-inclusive bookings may require an additional non-refundable deposit or payment in full at the time of booking, see Air Arrangements section.
- Final payment for your land reservation will be due prior to departure no later than as detailed in the Summary Information table. Payment in full will be required at time of booking for reservations made less than 45 days prior to the departure date.
- Trafalgar reserves the right to cancel the reservation and impose cancellation charges if any payment is not received as detailed within the Summary Information table above. Trafalgar will not be responsible for lost land and/or air reservations.
- Credit Card Bookings: Trafalgar should be advised of your credit card number when making your reservation directly with us. For security purposes, we are required to collect the guest's credit card billing address, card expiration date and the customer verification code every time a payment is applied. A fee of 1% will be applied at the time of payment when paying by credit card.
- Any special meal requirements, including allergies, must be provided at time of booking and are received on a REQUEST basis only. Trafalgar cannot assure special meal requests will be fulfilled and does not assume responsibility or liability if requests are not fulfilled.
- Your Travel Agent shall hold all monies for each and every person named in the booking until the booking is confirmed at which time your Travel

Agent shall provide those monies promptly to us. You consent to us depositing monies received by us as required by law. We will be entitled to keep interest earned on monies. You consent that all monies paid to us whether through your Travel Agent, by deposit or otherwise, may be disbursed by us as and when we see fit.

Book & Pay Early Discounts Discounts are applied at the time of booking, apply to the LAND-only portion of holidays featuring the "Book & Pay Early Discount" in the price panel, and require full payment by the applicable discount deadline dates (see Your Savings section), but no later than 45 days prior to departure for land-only holidays. If full payment is not received by the correct date - as stated on the invoice - the discount will be removed and the booking will be re-priced. These discounts are not valid on all itineraries or departure dates; do not apply to optional extensions, airfares, government taxes and fees, air flight supplements, extra nights' accommodation, transfers or any cruise portion of a holiday. Normal cancellation penalties apply. This offer is subject to availability, applies to new bookings only and may be withdrawn at any time without notice.

Travel Documents Provided full payment has been received travel documents will be sent in electronic format no later than 21 days prior to departure. You may opt to receive hard copy documents in which case these will be sent you approximately 21 days prior to the departure date. If final payment is not received when due, costs to courier documents will be the responsibility of the Travel Agent. If you are leaving home earlier, please ask your Travel Agent to request your travel documents well in advance. Please also make sure that you provide your Travel Agent with the flight details that are booked independently no less than 21 days prior to flight departure date.

Passports, Visas and other Entry/Exit Requirements All guests including children must be in possession of a machine-readable passport valid for 6 months after their trip return date along with applicable visas. Please refer to "Prepare For Your Trip" section. Due to government imposed security/immigration measures, passport and emergency contact information is required for all guests prior to the release of travel documents.

It is the guest's sole responsibility to secure and/or pay for any and all visas, reciprocity fees, affidavits, immunizations, etc. that are required to be permitted entry into each destination. In some countries you may be subject to entry (reciprocity) fees and/or departure taxes/exit fees which will be collected at the airports upon entry/departure by local government authorities. Please note that entry to any country may be refused even if the required information and travel documents are complete.

For up-to-date detailed information on travel documents and visas, entry/exit taxes and further information on entry and exit requirements please check with your Travel Agent or local consular services. Obtaining and carrying these documents is your sole responsibility. **Trafalgar bears no responsibility for such information and will not be responsible for advising and/or obtaining required travel documentation for any guest, or for any delays, damages, and/or losses including missed portions of your holiday related to improper documentation or government decisions about entry.**

BOOKING CHANGES, CANCELLATIONS & REFUNDS

Booking Changes A fee of \$35 or more per person, per change and any further cost we incur, will be charged for any revision or alteration made to a reservation after the booking is confirmed with payment unless the change increases the price of the booking. Costs and charges may increase the closer to the departure date that changes are made. We will try to make your requested change but it may not be possible.

A change of guided holiday date or itinerary within 45 days of departure date will be treated as a cancellation. Cancellation fees will apply except when the change is to an earlier departure date and the guided holiday price is equivalent or greater, in which case a \$35 (or more) per person amendment fee will be charged.

Name changes or corrections will be treated as a cancellation and fees may apply. You must also pay any charges imposed by airlines for any changes, including name and date changes. This can be up to 100% of the value of the ticket.

CANCELLATIONS AND CANCELLATION FEES: Travel arrangements for any member of the party may be cancelled at any time by written notice by the person who made the booking. Please note the following:

• If notice of cancellation is received by Trafalgar more than 45 days prior to the guided holiday departure date, deposit will be retained.

• If full payment is not received 45 days prior to departure date, Trafalgar has the right to cancel your reservation. Trafalgar will not be responsible for lost reservations.

• Notice of cancellation must be made in writing directly to Trafalgar or through your Travel Agent. Please also refer to Trafalgar Gold Seal Additional Protection.

• If a person in a party cancels and there is a room change caused by this cancellation (such as a Twin/Double to Single, or Triple to Twin/Double), charges for the new room type will be the responsibility of the remaining party.

The charges detailed in the Summary Information table (includes GST), representing costs incurred by Trafalgar in cancelling your travel arrangements, will apply when notice of cancellation for Guided Holiday is given after the booking is confirmed. Please also refer to Trafalgar's Gold Seal Additional Protection.

• If a guest fails to join the guided holiday on the day of departure, cancellation fees will be 100% (unless the guest notifies us of the delay and joins the guided vacation later at their own expense).

• Cancellation fees apply to additional accommodation and/or chargeable transfers prior to and after the guided holiday or cruise reserved through Trafalgar and are additional to any cancellation fees or other charges that may be levied by your Travel Agent.

• Additional hotel accommodation and/or chargeable transfers cancelled within 14 days of booked date will incur a 100% cancellation fee. For cancellation outside 14 days before the booked date the following fees will be charged:

46 days and over	\$35 per person
45-22 days	25% of price for the accommodation and/or chargeable transfers
21-15 days	30% of price for the accommodation and/or chargeable transfers

• Travel Agent fees and cancellation charges may also apply.

• **Airline Flights/Tickets:** After deposit has been received, any change incurs a \$35 service fee per person PLUS any additional change/cancellation fee imposed by the Airline. Some airfares including published fares booked by Trafalgar are non-changeable and non-refundable. See Air Cancellation Section.

• Trafalgar is not responsible for other travel arrangements that you or your party has made outside Trafalgar and which are affected by our cancellations.

If the reason for your cancellation is covered under your insurance, you may be able to reclaim these charges from your insurer. You or your Travel Agent are responsible to make the claim to your insurer.

Illness or Absence Early return expenses are the guest's responsibility. There is no refund for absence or early departure from a guided holiday, including but not limited to missed hotels, transfers, meals or sightseeing. Trafalgar urges you to purchase travel insurance to cover such circumstances. Trafalgar makes no representation or guarantees concerning reimbursement, scope of coverage, or other aspects of any travel insurance policy or claim.

AIR ARRANGEMENTS

Reservations/Ticketing If an air reservation is made by Trafalgar payment in full may be required for your airfare at the time of booking your flights in relation to your Trafalgar holiday to get you to the starting point of your holiday and from the ending point of your holiday. On receipt of full air payment your airfare, taxes and fuel surcharges are final. This will be regardless of future price fluctuations up or down. When booking a guided holiday including flights, you will be required, at the time of booking, to provide us the full name as detailed on the passport, passport number, date and place of issue for each guest.

Changes to flight itineraries and name changes and/or corrections may either not be allowed or may result in penalties charged by the airline. These are the guest's responsibility.

Airlines (and other travel providers including Trafalgar) change prices and routes from time to time. All air routings are in the sole control of the airline and are subject to change at any time.

Air Cancellation Airlines may impose penalties up to 100% of the air ticket value.

Airline Availability Seats are limited in our contracted class of service and may not be available

on every flight. Trafalgar does not hold block space on any airline and does not assure seat availability for every single guided holiday departure date.

Airline Seating Not all airlines offer pre-assigned seats. Some may charge for pre-assigned seats. Any additional charge imposed by airlines will be at guests' expense. Where pre-assigned seats are not offered or different seats are desired, guests must contact airline(s) directly to arrange seating assignments. Seating is solely under the airline's control, as are itinerary changes due to flight delays and schedule changes. Trafalgar reserves the right to offer alternative schedules for itineraries affected by airline schedule changes and equipment. Flight delays, flight cancellations and schedule changes are the responsibility of the airline. Trafalgar will not be responsible or liable for such delays or rescheduling.

Airline Special Requests Seat assignment and special meal requests can be requested at time of booking. Trafalgar does not assure the request will be granted. Frequent Flyer miles can be accrued on most air carriers. Upgrades using mileage are not permitted. Many airlines do not automatically add frequent flyer numbers to records for flights booked and ticketed by Trafalgar. It is the guest's responsibility to request frequent flyer credit from the airline. Trafalgar shall not be responsible for matters concerning frequent flyer miles.

GENERAL INFORMATION & CONDITIONS

Guided Holiday Prices Are based on costs, charges, tariffs, rates, prices, taxes, levies, exchange rates and other considerations as of the production date of this brochure (see back cover). All are subject to change. No surcharges regarding cost or currency fluctuations will be made to the LAMP only price once the deposit is received. No refund will be made on account of reduction of any of the above. If the total guided holiday price increases by more than 10%, guests will have the option to cancel the guided holiday within 7 days of notification of the surcharge without penalty. All prices are in Australian Dollars unless specified.

Other Fees and Taxes Taxes and fees are subject to change without notice and will be confirmed at time of booking. Any additional fees charged by the airlines such as luggage handling, seat selections, and/or any other services are the sole responsibility of the guest(s). Additional air-related restrictions apply.

Guided Holiday Participation On all guided holidays children under 5 years of age are not eligible to travel. Children under 18 years of age must be accompanied by an adult, who will be responsible for their welfare and supervision. Alcoholic beverages will not be served to guests under the legal age for alcohol consumption in the country being visited. Minors under age 18 traveling to certain foreign countries must be accompanied by both parents or have a notarized letter of consent signed by the parent(s) not traveling. Trafalgar is not responsible for any losses if you fail to have appropriate documentation. If the other parent is deceased or the child has only one legal parent, a notarized statement must be obtained as proof. Trafalgar seeks to provide a safe, enjoyable and memorable travel experience for all guests. Trafalgar welcomes guests with special needs or disabilities. Please note the following:

- Guests must advise Trafalgar, at time of booking, of any physical, medical or other special needs that require accommodating. Trafalgar will make reasonable modifications to its policies, practices and procedures when necessary, unless doing so will fundamentally alter the nature of the services provided.
- Guests must ensure they are medically and physically able to travel.
- Trafalgar may impose safety requirements. Trafalgar may not be able to accommodate certain activities in a guided holiday or an activity if the individual's participation poses a threat to the health or safety of others. This decision, made solely by Trafalgar, to exclude an individual will be based on an individualized assessment based on reasonable judgment that relies on current medical evidence or on the best available objective evidence to determine the nature, duration and severity of the risk, the probability that potential injury will occur and whether reasonable modifications of policies, practices or procedures will mitigate the risk. No refunds will be given if the decision is made to exclude a guest.
- Trafalgar does not provide personal devices (such as wheelchairs, hearing aids or prescription eye glasses) or services of a personal nature (such as eating, toileting or dressing). A traveller who requires services of a personal nature (eating, toileting or dressing, as examples) should strongly consider bringing a companion to provide such assistance and must understand that other Travellers, Travel Directors and Trafalgar Staff will not be available for such purpose.
- Regrettably, motorized scooters are not allowed on guided holidays.
- Trafalgar does not employ medical personnel. Any necessary medical attention must be sought at a local facility, if available, at the guest's expense. Trafalgar is not responsible or liable for losses or costs incurred due to unavailability of medical services, or medical services obtained while on holiday, or for the quality of the care or services received. Medical care in other countries is not always comparable to care that you may receive in your local area. You are encouraged to purchase medical insurance that will cover you while on holiday. Your regular health insurance benefits may not apply abroad.
- In purchasing your holiday, you attest that you are physically fit for it. If you have concerns please request additional details about your journey from your Travel Agent or Trafalgar.

Some guided holidays include rough terrain, extensive walking over cobblestone streets, uneven pavement, steps and/or locations which may not be easily accessible or accessible by wheelchair. During the guided holiday, Trafalgar may make arrangements with carriers, hotels and other independent suppliers to provide travel services. These parties are independent entities which Trafalgar does not control. Trafalgar cannot guarantee disability access or accommodations for guests traveling on international guided holidays.

Many Optional Experiences are operated by independent third party suppliers, not Trafalgar. These are not part of the holiday package provided by us. Your contract will be with the operator of the experience. We are not responsible for providing of the experience, or anything that happens during the experience. Some experiences involve outdoor activities and/or can be physically demanding. You must make your own decisions about experiences and participate only in activities that suit your physical ability; we suggest that you speak with your medical provider if you have questions about your abilities. We recommend you check whether any insurance you have also includes your participation in adventure activities you may undertake.

Trafalgar may, in its sole discretion, decline booking any guest or remove any guest who cannot comply or refuses to comply with Trafalgar's terms and conditions. If this occurs, you are responsible for the cost of travel back to your hometown and Trafalgar shall not be liable for your losses and no refund shall be provided.

Behaviour We are here to provide the best services possible but in doing so we will not tolerate abusive or aggressive behaviour from our Guests. We will refuse to deal with and may terminate the holiday of guests who assault our Company Representatives or who are abusive or aggressive.

When you make a booking, you accept responsibility for the proper conduct of all members of your party during your stay. We reserve the right at any time to terminate the travel arrangements and/or cease to deal with any party member(s) whose behaviour, in the reasonable opinion of us or our suppliers, may cause danger, upset, disruption or distress to anyone else or damage to property. Full cancellation charges will apply and no refund will be made. We shall have no obligation to pay compensation or meet any costs or expenses (including but not limited to alternative accommodation and return transportation arrangements) guest may incur as a result of the travel arrangements being terminated. If you damage the accommodation in which you are staying or any property, you must reimburse the accommodation provider or property owner concerned for the cost of the damage before the end of your stay if the cost has been established by then or as soon as it has been established if later. You must indemnify us for the full amount of any claim (also including legal costs) made against us. Criminal proceedings may be instigated. Trafalgar is not responsible for any costs incurred concerning a guest removed from a guided holiday or aircraft, ship or train. Guests agree not to hold Trafalgar or any of its related entities liable for any actions taken under these terms and conditions.

Young Traveller Discount The Young Traveller must be under age 18 on the departure date to be eligible for the discount, and must be accompanied by an adult, sharing a twin room. The Young Traveller must be the specified age at the start of travel to be eligible for the discount. Only one Young Traveller discount per room, except Family Experiences which have two. This discount can be combined with our Travel With Family and Friends Discount. The Young Traveller discount may not be applicable on certain itineraries or regions. Please see 'Your Savings' for details.

Itinerary Variations Trafalgar strives to improve guided holiday itineraries, services and features. If improvements can be made, or if circumstances beyond our control make changes necessary, we reserve the right to vary itineraries and to substitute hotels. At certain peak periods multiple departures may operate, sometimes in reverse order; hotels may vary from those stated on the itinerary pages. On guided holidays which include cruises, the ship may be changed for operational reasons. Departures in early and late season are potentially operated in cool weather conditions. As a result, itinerary variations may occur. Certain activities may not be precisely as described or may not be available due to seasonality or weather conditions. We will try to notify you or your Travel Agent of changes. If your enjoyment may be diminished by such limitations, please check with us or your Travel Agent before making a reservation.

Trafalgar's 'Be My Guest' experiences are unique and take place in singular locations. In the unlikely event that our local hosts are unable to welcome Trafalgar guests, Trafalgar will attempt to find an alternate experience or a highlight meal will be provided in place of the 'Be My Guest' experience.

Holidays & Changes During local or national holidays, certain facilities such as museums, sightseeing trips and shopping may be limited or unavailable. In such instances itinerary changes are made by Trafalgar seeking to reduce inconvenience to guests. Such changes are deemed not to be a major change to the itinerary, and no compensation will be payable to guests. Holidays, dosing days and other circumstances may necessitate a change of the day of the week for scheduled regional meals, sightseeing or other activities. If you feel your enjoyment might be diminished by any of these circumstances please check with the respective national tourist office before selecting a specific departure date.

Extended stays If you arranged with us to remain at a destination before or after your guided holiday, your

stay will be at your sole expense as is the transfer to either the hotel or airport. Please see the 'Extend Your Stay' section for a list of pre- and post-guided holiday accommodation. Space is limited and if available is for up to three nights before and/or after each guided holiday. Breakfast and luggage handling is not included unless otherwise noted. Trafalgar does not provide complimentary transfers for guests booking pre- and post-night accommodations. However, inexpensive airport transfers can be purchased from Trafalgar. If your extra night accommodation is not the hotel where your guided holiday begins or ends, you will be responsible for your transfer arrangements at your own expense.

Arrivals and departures It is essential to allow at least one day before and after your guided holiday if you are joining your Trafalgar guided holiday in London. See page 251 for London hotels.

For your comfort Trafalgar operates a daily seat rotation system and enforces a strict no smoking (including e-cigarettes) and no alcohol policy on board motorcoaches. Regular comfort stops are made on traveling days. Many hotels, restaurants, trains, cruises and other venues are 100% smoke free.

Guided Holiday Cancellation Trafalgar reserves the right to cancel or re-schedule any guided holiday departure in any circumstances, including in accordance with operating requirements or circumstances beyond its control. If cancellation is made by Trafalgar any time prior to departure date of the guided holiday except when you failed to pay the final balance on time, Trafalgar will either refund the amount received for the guided holiday booking, or offer a comparable holiday if available. Trafalgar will refund any difference in price if the alternative is of a lower price however, the Guest will be responsible for additional costs if the alternative is priced higher. Trafalgar is not responsible for other travel arrangements affected due to our cancellations and is not liable for any cancellation penalties incurred on other travel arrangements including air tickets.

Travel Insurance Trafalgar recommends that all guests purchase comprehensive Travel Insurance. Certain countries have a requirement for foreign visitors to have valid medical insurance on entry. Trafalgar cannot be held responsible for denied entry if a guest is unable to provide details to authorities of insurance or denial of entry for any reason.

Disclaimer of Warranties The Operator warrants only that the services shall be generally, though in view of the vagaries of travel, not necessarily precisely, as described, and subject to changes and the other terms and conditions herein. All other warranties, express and implied, including warranties of fitness for a specific purpose and merchantability are expressly excluded. There is no warranty that extends beyond the description of the face hereof.

RESPONSIBILITY

Complete Agreement These booking conditions, together with the other terms incorporated into this contract referred to below, represent the entire agreement between the parties.

Changes The Operator shall be responsible to the guest for supplying the services and accommodations described in this brochure, except where they cannot be supplied or the itinerary is changed due to delays or other causes of whatever kind or nature beyond the Operator's control. In such circumstances, the Operator will seek to supply comparable services, accommodations and itineraries and there shall be no refund in these circumstances.

Disclaimer of Liability Neither Trafalgar nor the Operator nor its agents or affiliated entities ("released parties") shall be responsible or liable for cancellations, acts of other service providers, diversions or substitution of equipment or air, act, variation, postponement, omission or default by air carriers, land carriers, hoteliers or hotels, transportation companies, or any other persons providing services or accommodations to guests including any results thereof, such as changes in services, accommodations or facilities. Nor shall they be liable for loss or damage to luggage or property, or for injury, illness or death, or for any damages or claims whatsoever arising from loss, negligence or delay from the act, error, omission default or negligence of any person not its direct employee or under its exclusive control, including any act, error, omission, default, or negligence of any country, government or governmental authority, officer or employee. The released parties shall not be liable for indirect, special or consequential damages. **All luggage and personal effects are at risk at all times and in all circumstances at the risk of the guided holiday participant.** Trafalgar recommends that guest obtain luggage insurance. After return at the end of the guided holiday, if lost articles are found and returned to the owner, a service fee will be charged. The Travel Directors, carriers, hotels and other suppliers who provide services on guided holiday are independent contractors; they are not agents, employees or servants of the Operator or its associated companies. All certificates and other travel documents for services issued by the Operator are subject to the terms and conditions specified by the carriers and suppliers and to the laws of the countries in which the services are supplied. Carriage by sea is subject to the Carrier's Conditions of Carriage which are expressly incorporated into this contract, copies of which are available upon request. The released parties are not responsible for any criminal or other conduct by third parties, whether criminal, intentional, grossly negligent, negligent or otherwise.

Additional Risks Additional risks and dangers may arise including, but not limited to, hazards of traveling in undeveloped areas, hazards of travel by boat, train, automobile, aircraft and other means of conveyance, animal interactions, forces of nature, political unrest, other unrest, hazardous local customs and practices, differing levels of sanitation, differing standards of safety, risks associated with water, food, plants, insects and differing animal regulation, accident or illness in areas lacking means of rapid evacuation or medical facilities, and acts of national and local governments and unrest and acts of others against governments. These risks are not an exhaustive list but are examples of many kinds of risks. You are voluntarily participating in these activities with the knowledge that there are significant dangers involved, and you hereby agree to accept any and all risks. As lawful consideration for the agreement with Trafalgar to participate in such trips and activities you agree you will not make a claim against Trafalgar, its related companies or its personnel or sue for bodily injury, emotional trauma, death, property loss or damage or other loss, cost or expense, however caused, as a result of or related to your contracting for, traveling to or from, or in any and every other way participating in the trip. You release Trafalgar, its related companies and its personnel from any and all claims, known or unknown, arising from contracting for, traveling to or from, and in any and every way participating in a trip. This release of liability and assumption of risk agreement is entered into on behalf of you and all members of your family and party, also including minors accompanying you. This agreement also binds your heirs, legal representatives and assigns.

Safety Where the guest occupies a motorcoach seat fitted with a safety belt, neither Trafalgar nor the Operator nor its agents or co-operating organisations or service providers will be liable for any injury, illness or death or for any loss or damages or claims whatsoever arising from any accident or incident, if the safety belt is not being worn at the time of such an accident or incident. This exclusion and limitation of liability shall not be used to imply that the Operator or its agents or affiliated entities are liable in other circumstances.

International Treaties Transportation companies, airlines etc. are not to be held responsible for any act, omission or event during the time guests are not on board planes, transportation or conveyances. We rely on international convention which may apply to the services provided by us, our suppliers or agents with respect to any claim of any nature brought by you against us as a result of the provision of those services. International conventions which apply may include: Warsaw Convention 1929, (as amended by Hague Protocol and Montreal Protocol) in relation to air travel; Montreal Convention; the Berne Convention for rail travel; Athens Convention 1974 for carriage by sea; the Geneva Convention for carriage by road and the Paris Convention 1962 for Hotels. We are to be regarded as having all the benefits of these conventions on limiting our liability in relation to any claim for death, injury, loss, damage and delay to guests and luggage. Enrolment in and payment for a guided holiday shall constitute agreement and acceptance by the guest of the terms and conditions in this brochure. These cannot be varied except in writing by an officer of the Company.

Trafalgar Tours (Aust) Pty Ltd Limited Role Trafalgar Tours (Aust) Pty Ltd is only responsible for the services of reservations and ticketing. It does not accept any responsibility or liability for any of the acts, omissions or defaults, whether negligent or otherwise, of any of the companies of the Trafalgar group of companies.

All matters arising in relation to the services provided by Trafalgar Tours (Aust) Pty Ltd, but not in respect of other things, are subject to the law of the state of New South Wales.

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TRAFALGAR TOURS (AUST) PTY LTD

(ABN 73 000 717 715)

Travel House, Level 6, 35 Grafton Street, Bondi Junction, N.S.W. 2022

Telephone Numbers: SYD Metro area 9657 3333

All other areas 1 300 78 78 78

Fax: (02) 9657 3456 License No: 27A00 1889

Tour Operators:

Trafalgar Tours Limited, Travel House, Rue du Manoir, St Peter Port, Guernsey, GY1 2JH, Channel Islands

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All other areas: 1 300 78 78 78

35 Grafton Street, Bondi Junction NSW 2022

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