

No other continent comes close to it for scale, variety and pure, raw impact. Africa's natural history alone makes our tours worthwhile; fall asleep to the sound of lions roaring, watch a million flamingos take off from the waters of a remote soda lake, walk in and observe first hand the incredible bond between a gorilla mother and her baby. Our journeys in Africa boast spectacular scenery but the essence of this incredible continent isn't in any island, desert, mountain or lake. It's the spirit of the people laughing, dancing and singing that engages us. Africa's not always an easy place to travel as it can be frustrating and challenging at times. It is though a fantastic, enlightening, surprising and intriguing continent to explore.

"Only by going alone in silence, without baggage, can one truly get into the heart of the wilderness. All other travel is mere dust and hotels and baggage and chatter."

John Muir



MADAGASCAR AND REUNION



PRIMATES OF UGANDA

# AFRICA

UGANDA

KENYA

RWANDA

TANZANIA



GORILLAS OF RWANDA

INDIAN



WINGS OVER BOTSWANA

REUNION

ATLANTI OCEAN

BOTSWANA

SOUTH AFRICA

experience the extraordinary

www.adventureassociates.com



**DURATION** 

COST

21 DAYS

GROUP TOUR FR \$9,990PP TWIN SHARE

DEPARTURES GROUP MAX 16 - OCT '12
HIGHLIGHTS ST GILLES - ST DENIS
ANTSIRABE - TSARANDORO
VALLEY - ISALO NP - D'IFATY

AFRICA

MADAGASCAR

ANTANANARIVO

ANTISIRABE

TULEAR

TSARANORO
VALLEY

ISALO

TSARANORO
VALLEY

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VALLEY

# DAY 1 SYDNEY - ST DENIS, RÉUNION ISLAND

We fly to the extraordinary French island of La Réunion. Upon arrival, transfer to your hotel.  $\ensuremath{\mathsf{D}}$ 

# DAY 2 CIRQUE DE SALAZIE

Drive up to Salazie Cirque and visit local villages for an insight of past Creole life. Continue to 'La Plaine des Palmistes'. BLD

### DAY 3 PITON DE LA FOURNAISE - CILAOS

We drive to the Piton de la Fournaise Volcano then to Commerson Crater and our hotel in Cilaos BLD

### DAY 4 CILAOS - ST GILLES

We visit Cilaos and continue to the Embroidery and Craft Museum. Later this afternoon we return to the west coast at Le Gouffre de L'Etang Sale. BLD

# DAY 5 ST GILLES, PITON MAIDO, ST PAUL

We travel to Piton Maido for spectacular views of the surroundings before we visit St. Paul. BD

### **DAY 6 ST GILLES - ST DENIS**

Return to St Denis where we'll enjoy a city tour this morning. BLD

# DAY 7 ST DENIS - ANTANANARIVO, MADAGASCAR

We fly to Antananarivo in Madagascar. The balance of the day is at leisure. BD

# **DAY 8 ANTANANARIVO - ANTSIRABE**

We drive south to delightful colonial Antsirabe. BLD

### DAYS 9-10 RANOMAFANA NATIONAL PARK

We stop at Ambositra on the way to Ranomafana. Many opportunities to spot nocturnal lemurs. BLD

### DAY 11 AMBALAVAO - TSARANORO VALLEY

We drive south to Ambalavao then continue our journey to the magnificent Tsaranoro Valley. BLD

### DAY 12 TSARANORO VALLEY

Day at leisure. The camp organizes many optional guided walks in the beautiful mountains. BLD

### DAYS 13-14 ISALO NATIONAL PARK

This morning we drive to Isalo National Park, with a high chance of encountering many lemurs. BLD

# DAY 15 ISALO - TULEAR - D'IFATY

Set off early this morning and drive to the west

coast of Madagascar to the town of Tulear. We will enjoy a visit to a private reserve Arboretum before continuing to Ifaty. BLD

### DAY 16 D'IFATY

We visit the private reserve of Reniala where we will see the famous Baobabs. BLD

# DAY 17 D'IFATY - TULEAR - ANTANANARIVO

Morning at leisure before flying to Tana. BD

# DAY 18 ANTANANARIVO - ST DENIS, RÉUNION

We farewell Madagascar and fly back to Réunion Island. Remainder of the day at leisure. BD

### DAY 19 ST DENIS

Discover the wonderful Creole city at your own pace. This evening we'll gather at our hotel for a farewell dinner. BD

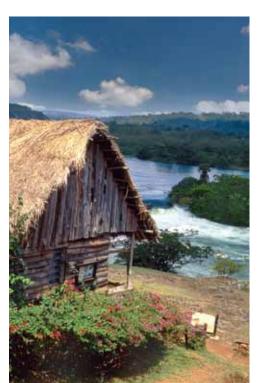
# DAY 20 ST DENIS - SYDNEY, AUSTRALIA

Mid-morning flight back to Sydney. B

### DAY 21 SYDNEY

Arrive Sydney early this morning.





### **DAY 1 ARRIVE ENTEBBE**

Arrive and transfer to your hotel on the shores of Lake Victoria.

### DAY 2 ENTEBBE

The primate experience begins with a visit to the Ngamba Chimpanzee Sanctuary and Wild-life Conservation Trust. Leaders in chimpanzee focused environmental conservation, the sanctuary cares for rescued chimps and contributes to public awareness and an understanding of the conservation issues associated with their protection. This is a wonderful opportunity to observe the chimps in a near natural setting. B

### DAY 3 ENTEBBE - BWINDI

Morning transfer to the airstrip for your flight to Bwindi Impenetrable National Park. On arrival we are transferred to your luxury camp, located in rainforest on a mountainside in the park. BLD

# DAYS 4-5 BWINDI IMPENETRABLE N P

Bwindi, home to many primates including colobus monkeys and chimpanzees, but is most notable for its population of the critically-endangered

mountain gorilla. Spend the next two days trekking through the forest to locate one of the four habituated gorilla families. The walk is demanding, up and down steep forested slopes and through thick jungle vegetation, but sighting the gorillas in the undergrowth is an inspiring moment! Spend time in observation as they interact with each other, play and search for food. BLD

### DAY 6 BWINDI - QUEEN ELIZABETH N P

Transfer north to Queen Elizabeth National Park and your camp. The game density here is high and it supports some of the largest herds of elephant in Uganda. There is prolific plains game and a good number of predators. BLD

### DAY 7 QUEEN ELIZABETH NATIONAL PARK

At Ishasha we will enjoy day and night drives through the park. Resident wildlife here includes Spotted hyena, leopard, hippo, elephant, buffalo, waterbuck and a large population of lion. BLD

### DAY 8 QUEEN ELIZABETH N.P. - ENTEBBE

Transfer to the airport for your flight to Entebbe and onward connections. BL

DURATION 8 DAYS

COST FR \$7,655 PP TWIN SHARE

DEPARTURES ALL YEAR
(DEPENDENT ON AVAILABLE PERMITS)

HIGHLIGHTS ENTEBBE – BWINDI

QUEEN ELIZABETH NATIONAL PARK





DURATION 4 DAYS
COST FR \$4,755 PP TWIN SHARE
DEPARTURES ALL YEAR
(DEPENDENT ON AVAILABLE PERMITS)
HIGHLIGHTS KIGALI – RUHENGERI



# DAY 1 KIGALI - PARC NATIONAL DES VOLCANS

Arrive into Kigali, the Rwandan capital. We will make a short stop for refreshments and a briefing before a leisurely drive to your luxury accommodation in the Parc National des Volcans. D

### **DAY 2 RUHENGERI**

The park protects the Rwandan side of the Virunga volcanoes, a range of six extinct and three live volcanoes which shelter some of the last remaining mountain gorillas in the world. This park gained world notoriety for the work Dian Fossey conducted here. After an early breakfast, drive to the Volcanoes National Park Headquarters where we will be allocated a gorilla tracking group. After a briefing by your gorilla tracker/quide, the tracking begins.

Today's hike may take anything from an hour to five to reach the gorillas depending on the location of the family. We'll walk through farmland, bamboo forests, through stinging nettles and rainforest. Upon sighting the gorillas, we will stay with them for a magical hour as they go about their daily habits, feeding, foraging, playing, resting and attending the young. Afterwards, return to base

where your driver awaits. Lunch is back at the lodge and this afternoon enjoy a scenic drive to view the twin lakes, Ruhondo and Burera, whose deep blue waters are ringed by steep hills and tall waterfalls with the spectacular backdrop of the Virunga Volcanoes. BLD

### DAY 3 RUHENGERI - KIGALI

Today is another opportunity to head into the park in search of the mountain gorillas. We will most likely be allocated a different group, the terrain may vary but the experience will certainly be unforgettable. After lunch, return to Kigali and later enjoy dinner at a local restaurant. BLD

### DAY 4 DEPART KIGALI

This morning explore Kigali City. See the craft centre, the Kandt House Museum of Natural History and the memorial for victims of the genocide of 1994, a moving experience. In the afternoon transfer to the airport for your departure flight. B





# DAYS 1-2 JOHANNESBURG, SOUTH AFRICA

Fly to Johannesburg and upon arrival transfer to your hotel and, later, attend a welcome dinner.

### DAYS 3-4 MAUN - OKAVANGO DELTA

Spend two full days at Stanley's Camp, a small property tucked beneath a canopy of ebony and sausage trees on the southern tip of Chief 's Island. Activities ranging from seasonal mokoro (dugout canoe) rides to night game drives and bush walks provide countless wildlife viewing options. BLD

### DAY 5 OKAVANGO DELTA

Fly to Chief 's Camp, which is set deep in the Mombo Concession of the Moremi Game Reserve and offers some of the finest game viewing in the region. Settle in at your luxurious bush pavilion before embarking on an exciting afternoon game drive or relaxing at the main lounge. BLD

### DAY 6 OKAVANGO DELTA

Spend the day on game drives in open vehicles, on the lookout for leopard, cheetah, spotted hyena and a large, resident pride of lion. Both white and black rhino are found here as well: the latter is

among Africa's fastest-disappearing species. BLD

### DAY 7 CHOBE NATIONAL PARK

After breakfast, fly northeast to Chobe National Park, passing over forests, floodplains and marshlands en route. Your lodge sits above the Chobe River, with expansive views across the islands and landscape as far as Namibia. BLD

### DAY 8 CHOBE NATIONAL PARK

Set out on a game drive when the sun begins to rise and animals start searching for breakfast. Later, board a motorized boat for a water safari, keeping an eye out for hippo, buffalo, antelope and lion. BLD

### DAY 9 VICTORIA FALLS - LIVINGSTONE

Drive across the Zimbabwe border to visit aweinspiring Victoria Falls, its roar yielding up to 120 million gallons of water per minute. Continue to your accommodations at Sussi & Chuma in Zambia, where you stay in a luxury tree house, built into the living canopy that lines the bank. BLD

### DAY 10 LIVINGSTONE

Begin the day with a guided walking tour of Victo-

ria Falls from the Zambian side — a different perspective on the timeless, ever-impressive natural wonder. Gaze at the mighty Zambezi as it flows to the edge of a 1700 metres-wide basalt lip. You also may choose to visit a local village and provide support for the community's school and clinic. BLD

### **DAY 11 LIVINGSTONE - JOHANNESBURG**

Fly to Johannesburg to connect with your international flight.



DURATION 11 DAYS

COST FR \$ 8,915 PP TWIN SHARE

DEPARTURES ALL YEAR
(DEPENDENT ON AVAILABLE PERMITS)

HIGHLIGHTS MAUN - OKAVANGO

DELTA - CHOBE NP - VICTORIA
FALLS LIVINGSTONE



# TRAVEL AND PLANNING NOTES

"I haven't been everywhere, but it's on my list."

# **HOW TO BOOK**

To initiate your reservation, please contact us as soon as possible to place an option on the tour voyage and cabin grade of your choice. Complete the booking form in the brochure, call us for a copy or download a version from our website. Return the completed form with your deposit by the option expiry date. Reservations are established only when you receive our written confirmation and acceptance of the deposit and completed form. Payment by credit card will be accepted on direct bookings for **Deposit Payments Only**.

# GENERAL LAND AND CRUISE TOUR PAYMENTS

A deposit of 20% of the total tour booking price per person is due within 48hrs of confirmation of the booking availability to secure your reservation. Failure to pay the deposit on time may result in your booking being cancelled. Receipt of your payment signifies the acceptance of the costs of services provided, and the booking terms and conditions contained herein. Final payment for tours is due 90 days prior to departure from Australia. In some instances the final payment date may be earlier as defined by the supplier. You will be notified at the time of booking if any additional deposit or balance payment schedules or requirements apply.

# POLAR VOYAGES PAYMENTS

VESSEL	DEPOSIT REQUIRED	BALANCE DUE DATE	BOOKING WITHIN BALANCE DUE DATE AND DAY OF DEPARTURE
M.V. PLANCIUS, A DREAM - Arctic	10% OF TOTAL CRUISE PRICE	30 DAYS PRIOR DEPARTURE	100% OF CRUISE COST
M.V. USHUAIA	30% OF TOTAL CRUISE PRICE	90 DAYS PRIOR DEPARTURE	100% OF CRUISE COST
OCEAN NOVA Antarctic Air Cruises OCEAN NOVA Arctic Cruises	US\$750 (5 DAY CRUISES) \$US1500 (7+ DAYS CRUISES) 25% OF CRUISE COST	120 DAYS PRIOR DEPARTURE 60 DAYS PRIOR DEPARTURE	100% OF CRUISE COST 100% OF CRUISE COST
MS QUEST, MS STOCKHOLM	25% OF CRUISE COST	60 DAYS PRIOR DEPARTURE	100% OF CRUISE COST
SPIRIT OF ENDERBY	25% AT TIME OF BOOKING	90 DAYS PRIOR DEPARTURE	100% OF CRUISE COST
M.S. EXPEDITION	AU\$750 NON REFUNDABLE DEPOSIT	90 DAYS PRIOR DEPARTURE	100% OF CRUISE COST
ANTARCTIC DREAM - Antarctica	US\$1500 90+ DAYS PRIOR TO DEPARTURE	90 DAYS PRIOR DEPARTURE	100% OF CRUISE COST
50 YEARS OF VICTORY	AU\$2,500 DEPOSIT	90 DAYS PRIOR DEPARTURE	100% OF CRUISE COST

# POLAR VOYAGES CANCELLATION FEES (CANCELLATION ADVICE MUST BE RECEIVED BY US IN WRITING)

VESSEL		
M.V. PLANCIUS	UP TO 60 DAYS PRIOR TO DEPARTURE	10% OF CRUISE COST PER PERSON
	BETWEEN 59-30 DAYS PRIOR TO DEPARTURE	30% OF CRUISE COST PER PERSON
	BETWEEN 29-15 DAYS PRIOR TO DEPARTURE	45% OF CRUISE COST PER PERSON
	BETWEEN 14-6 DAYS PRIOR TO DEPARTURE	75% OF CRUISE COST PER PERSON
	ON OR WITHIN 5 DAYS PRIOR TO DEPARTURE	100% NO REFUND
M.V. USHUAIA	UP TO 90 DAYS PRIOR TO DEPARTURE	US\$ 500 PER PERSON
	ON OR WITHIN 89 DAYS PRIOR TO DEPARTURE	100% NO REFUND
50 YEARS OF VICTORY	MORE THAN 180 DAYS PRIOR TO DEPARTURE	AU\$ 900 PER PERSON
	BETWEEN 179-120 DAYS PRIOR TO DEPARTURE	FULL LOSS OF DEPOSIT
	ON OR WITHIN 119 DAYS PRIOR TO DEPARTURE	100% NO REFUND
SPIRIT OF ENDERBY	UP TO 120 DAYS PRIOR TO DEPARTURE	US\$ 400 PER PERSON
	BETWEEN 119-90 DAYS PRIOR TO DEPARTURE	FULL LOSS OF DEPOSIT
	ON OR WITHIN 89 DAYS PRIOR TO DEPARTURE	100% NO REFUND
M.S. EXPEDITION	UP TO 60 DAYS PRIOR TO DEPARTURE	FULL LOSS OF DEPOSIT
	BETWEEN 59-30 DAYS PRIOR TO DEPARTURE	50% OF CRUISE COST PER PERSON
	ON OR WITHIN 29 DAYS PRIOR TO DEPARTURE	100% NO REFUND
MV QUEST, MS STOCKHOLM	MORE THAN 60 DAYS	10% OF CRUISE COST
	ON OR WITHIN 59 DAYS	100% NO REFUND
ANTARCTIC DREAM - Antarctica	UP TO 90 DAYS PRIOR TO DEPARTURE	US\$500PP CRUISE - AIR/CRUISE EACH
	AFTER 90 DAYS PRIOR TO DEPARTURE	100% NO REFUND
OCEAN NOVA Antarctic Air Cruises	UP TO 120 DAYS PRIOR TO DEPARTURE	50% LOSS OF DEPOSIT
	119-60 DAYS PRIOR TO DEPARTURE	30% LOSS OF DEPOSIT
OCEAN NOVA Arctic Cruises	MORE THAN 60 DAYS PRIOR TO DEPARTURE	10% OF CRUISE COST
	LESS 59 DAYS PRIOR TO DEPARTURE	100% NO REFUND

### **ABOUT THE ITINERARIES**

THE ITINERARY DESCRIPTIONS INCLUDED IN THIS BROCHURE (AND TO BE FOUND ON OUR WEBSITE) REFLECT THE PLANS FOR EACH TOUR/CRUISE AND SHOULD BE READ AS GENERAL GUIDES ONLY. THESE ARE EXPEDITIONS TO REMOTE AND DEVELOPING REGIONS OF THE WORLD AND FLEXIBILITY IS REQUIRED. THE EXACT PROGRAMME WILL VARY BASED ON WEATHER CONDITIONS, AVAILABILITY OF LOCAL PERMISSIONS AND GOVERNMENT ORDERS. THERE ARE NO GUARANTEES THAT WE CAN ACHIEVE EVERYTHING WE SET OUT TO ACCOMPLISH. IN MOST CASES WE ACHIEVE EVEN MORE!

### LOYAL TRAVELLERS PROGRAMME

PARTICULAR TOURS AND CRUISES DETAILED IN THIS BROCHURE MAY OFFER A REPEAT PASSENGER LOYALTY DISCOUNT AND DISCOUNTS FOR BOOKING BACK-TO-BACK TOURS AND VOYAGES. PLEASE ASK US FOR SPECIFIC DETAILS THAT MAY APPLY TO YOUR BOOKING.

DETAILED TERMS & CONDITIONS ARE AVAILABLE UPON REQUEST AND ARE SENT WITH CRUISE AND TOUR CONFIRMATIONS (OR VISIT OUR WEBSITE FOR THE SPECIFIC TERMS & CONDITIONS). THE INCLUSIONS OF EACH TOUR OR VOYAGE MAY VARY, PLEASE CONSULT US FOR THE SPECIFIC DETAILS RELATED TO YOUR TOUR OR CRUISE OF CHOICE. PRICES ARE SHOWN IN US\$. EURO AND AU\$.

# **OPTIONAL ACTIVITIES**

- **CAMPING** Min 8 Max 30 participants. Supplement US\$ 100 \$300 pp per night.
- **D DIVING** Min 8 Max 24 divers. Supplement US\$ 420 per person.
- **K KAYAKING** Min 4 Max 14 participants. Supplement US\$ 350 US\$ 1000 pp.
- **H HIKING** Daily hikes approx 5-7 hours. No additional charge.
- **S SNOWSHOE** No charge for activity or snowshoes.
- M MOUNTAINEERING AU\$700 MAX 10 PARTICIPANTS
- S CROSS COUNTRY SKIING AU\$700 MAX 10 PARTICIPANTS
- TREKKING 3 days away from the ship, 2 nights in tents. Participants carry provision in their own backpack (15 kgs). Min 6 Max 15 participants. Supplement cost on request.

**NOTE**: All activities are subject to availability and costs confirmed at time of booking.

# ADVENTURE ASSOCIATES BOOKING

FORM

PLEASE MAKE SURE YOU HAVE COMPLETED THIS FORM IN FULL INCLUDING YOUR SIGNATURE THEN RETURN IT TOGETHER WITH DEPOSIT OR FULL PAYMENT (IF APPLICABLE) TO:

ADVENTURE ASSOCIATES
LEVEL 8, 309 PITT ST SYDNEY
NSW 2000 AUSTRALIA
OR FAX TO (+61 2) (02) 89163090
OR EMAIL SCANNED COPY TO:
mail@adventureassociates.com

PLEASE COMPLETE THIS BOOKING FORM TO BOOK ANY TOUR OR CRUISE. ALTERNATIVELY, CONTACT US FOR A SEPARATE FORM OR DOWNLOAD A VERSION FROM OUR WEBSITE: WWW.ADVENTUREASSOCIATES.COM

I have read the TERMS AND CONDITIONS\* and the general information relevant to this booking and agree to be bound thereby. Please ensure that you have thoroughly read and understand the deposit and cancellation policies pertaining to your chosen trip. These can vary according to the tour or shipping company involved.

TO PROTECT YOURSELF AGAINST UNFORSEEN CIRCUMSTANCES TRAVEL INSURANCE IS HIGHLY RECOMMENDED—HOWEVER, IT IS MANDATORY FOR ALL POLARCRUISES (WEWILL BE PLEASED TO FORWARD TO YOU A SELECTION OF INSURANCE BROCHURES). I CONFIRM THAT I AM AUTHORISED TO SIGN THIS CONTRACT AND ACCEPT ITS CONDITIONS FOR ALL THE PERSONS LISTED ON THIS FORM. \* Contact us for Terms & Conditions if you do not have a copy.

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			SIGNATURE	CREDIT CARD:	VISA O MASTERCARD	$\overline{}$	Security ID last 3 dgit	D is the 4 digits above the Amex card is on signature panel on reverse of V	number or the isa & Mastercard.
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DAYABLE TO ADVENTURE ASSOCIATES  CONTACT US FOR OUR ACCOUNT DETAILS AND ADVISE US ASAP WHEN R  ARD AMEX SECURITY ID  Security ID is the 4 digits about the part of the following security in the 4 digits about the part of the following security in the 4 digits about the part of the following security in the 4 digits and 4 digits and 4 digits about the part of the following security in the following security	CONTACT US FOR OUR ACCOUNT DETAILS AND ADVISE US ASAP WHEN F ARD AMEX SECURITY ID Security ID is the 4 digits above ARD AMEX SECURITY ID EXPIRY DATE  EXPIRY DATE	O MASTERCARD O AMEX SECURITY ID Security District digits also signature para		CARDHOLDER'S NAME	ME	SIGN	IATURE	DEPOSITS DIRECT BG	ONLY FOR

### **TERMS AND CONDITIONS**

Adventure Associates, hereunder known as AA, and Traveline, hereunder known as TUT, are members of the Council of Australian Tour Operators (CATO). AA and TUT are licensed travel agents giving you the consumer protection offered by the Travel Compensation Fund (TCF). The international and domestic travel products that you purchase from AA/TUT are quality assured through our vetting of product and suppliers. We are committed to the provision of excellent service and quality products in which consumer feedback forms an integral part.

### THE CONTRACT

These Booking Terms and Conditions contain important information. It is essential that you carefully read and understand them. The Booking Conditions constitute a legally binding contract between AA/TUT and you for the services provided and set out the basis of your legal relationship. By booking with us and paying associated claims that you may have against AA/TUT a deposit as per amounts indicated, or full payment, you acknowledge that you have read, understood and agree to be legally bound by these Booking Conditions. Acceptance of your booking will be confirmed in writing to you or your travel agent, and a contract comes into existence on the date shown on your confirmation letter or email.

### 1) PRICES AND VALIDITY

Prices are based on costs and exchange rates at the time of publication. All shipping companies and AA/ TUT reserve the right to adjust prices whether or not you have already made full payment. We will do everything with in our control not to adjust prices and will generally only amend prices in the event of marked fluctuations in exchange rates, fuel costs and other operating costs on which prices are based. Airfares (except when otherwise stated), passport and visa fees, travel insurance, (AA and TUT can assist with travel insurance and airfares at the time of booking, ask our consultants for details) excess baggage charges, airport taxes, gratuities to leaders and guides, extra meals, laundry, drinks, medical expenses, optional activities and trips, and any items of plied again. a personal nature are not included in your trip price.

### 2) YOUR TRIP AND ASSUMPTION OF RISK

Travel to regions where standards of accommodation, transport, safety, hygiene, medical facilities and other infrastructure may at times not be of the standard that you are used to at home. By booking with us you short notice, up to several days prior to the date of acknowledge that participation in these trips involves inherent risks that may not be present in the case of conventional or less demanding holidays. These risks our to offer substitute arrangements of a similar na-ferry tickets or travel incorporating any of these • Less than 30 days prior to departure: Forfeit include, without limitation, the possibility of injury or ture, standard, and cost. If the arrangements offered components and the relevant cancellation charges death, psychological trauma, disease, loss or damage to property, inconvenience and discomfort. The possibility of experiencing all or some of these risks arrangements you have accepted be at a higher cost of A \$50 per booking applies. Any additional charges SUPPLIER CANCELLATION FEES is likely to be higher if participation in a trip involves visiting remote or unstable regions, or regions where be charged by AA/TUT to your account. there is dangerous wildlife. When assessing whether trips will operate AA/TUT uses information from its local offices in conjunction with advice from the Australian Department of Foreign Affairs and Trade, the British Foreign Office and the US Department of State. It is your responsibility to accustom yourself with the travel advice provided by these government bodies, as well as that of your country of residency, before commencing the trip. By booking with AA/TUT you acknowledge your decision to travel is made after due consideration of relevant travel information that may be made available at any time.

### 3) EXCLUSION OF LIABILITY

Except where stated otherwise, AA/TUT acts as STANDARD DEPOSIT agent for service providers when making arrange- A deposit of 20% of the total booking price per ments for your trip. Where AA/TUT provides services it will do so with due care and skill. AA/TUT is not responsible for the acts and omissions of others, including tour guides, airlines and accommodation providers or for any loss, damage, death, injury or due to expiry of the booking through non-payment expense (including loss of money paid in advance), of a deposit will be subject to an amendment fee and omissions of others. You warrant that you have posit. You will be notified at the time of booking if not relied on any representation made by AA/TUT any travel agent or other Representative, which has of your payment signifies the acceptance of the not been stated expressly in our website or brochure. AA/TUT will not accept responsibility or liability if you contravene any law or regulation of any country FINAL PAYMENT

a failure or omission on the part of AA/TUT to comply nection with a trip. To the fullest extent permitted by be issued until we are in receipt of payment in full. law and subject to the exception set out below, you also agree to release AA/TUT and its officers, employees, agents and representatives from all costs, liability, loss and damage incurred by you in connec- of the suppliers used to make your bookings. These ten proof is given. tion with your participation in any trip, and waive any suppliers include but are not limited to airlines, tour or its Representatives as a result of your participation modation providers. Upon receipt of either a credit Cancellation of confirmed services forming part of an in any trip. For these purposes, AA/TUT enters into card deposit or full payment a contract then exists existing booking will incur cancellation fees as listed. these Booking Conditions as trustee or agent for its between you and the supplier and their terms and

the exception set out below, any condition or war- you agree that you will not take steps to charge back ranty, which would otherwise be implied into these Booking Conditions is excluded. Where legislation implies any condition or warranty, and that legislation that results in application for a refund in part or total prohibits us from excluding or modifying the applica- payments must be directed to the credit card provider tion of, or our liability under, any such condition or or the supplier. warranty, that condition or warranty will be deemed included but our liability will be limited for a breach SPECIAL BOOKING CONDITIONS of that condition or warranty to one or more of the Some services cannot be booked within 30 days prior following: (a) if the breach relates to goods (i) the to commencement of the services being utilized unreplacement of the goods or the supply of equivalent less we are holding a 50% deposit, or full payment goods, (ii) the repair of such goods, (iii) the payment of where applicable, in order to process your booking. • after ticketing \$250; the cost of replacing the goods or of acquiring equiva-Bookings for all tours and cruises, made less than 30 lent goods or (iv) the payment of the cost of having days prior to departure will require a deposit of 50% Cancellation fees depend on the conditions of the 8) AUTHORITY OF THE LEADER the goods repaired; and (b) if the breach relates to in order to process your booking. This also applies to applicable airfare. services, (i) the supplying of the services again or (ii) certain hotels. You will be advised by Reservations

EXCEPTIONAL & OPERATIONAL CIRCUMSTANCES In some circumstances following a natural disaster or political crisis or for operational reasons including in- 5) AMENDMENTS sufficient passenger numbers, services such as tours such eventualities AA/TUT will make every endeavthan that originally charged, the additional cost will

remedies that may be available to you, pursuant to legislation where the exclusion, restriction or modification of liability or remedies is not permitted. This includes legislation in part of the Trade Practices Act 1974 (Cth), and any state or territory Fair Trading Act (or its equivalent)

### 4) PAYMENT TERMS

person is due within 48hrs of booking confirmation to secure your reservation. Failure to pay the deposit on time may result in your booking being cancelled. Any reservation that has to be rebooked which you may incur as a consequence of the acts of \$50 in addition to immediate payment of the deany additional deposit requirements apply. Receipt INVOICE ERRORS OR OMISSIONS costs of services provided, and the booking terms and conditions contained herein.

you make that are not part of the AA/TUT trip (includ- Australia. In some instances the final payment date this will be indicated on the invoice. It is the respon- fax/email charges, beverages, items of a personal refund the money paid by you, less any unrecoverable ier, nor do we own aircraft, hotels, coaches or cruises. any assurance, representation or warranty in connec- your payment schedule. Further exceptions to this are all cancellation conditions. tion with any such arrangements. To the fullest extent bookings made less than 45 days prior to departure permitted by law and subject to the exception set out whereupon full payment is required within 48 hrs, or DOCUMENTATION contract or your participation in a trip, or in respect of quirements. If you fail to meet payment conditions AA/ solve responsibility for any outstanding payments due. 7) CHANGES TO YOUR HOLIDAY TUT reserves the right to cancel the booking and apply with its obligations under this contract, or in respect the appropriate cancellation charges. Late payment 6) CANCELLATIONS of any other conduct that AA/TUT undertakes in conmay result in late issue of documentation that will not All cancellations must be made in writing through AA

### PAYMENT BY CREDIT CARD

and cruise operators, car hirers, transfer and accomconditions then apply to your booking. It is the re- CANCELLATION FEES sponsibility of the supplier to provide you with what AA and TUT standard cancellation fees as follows: To the fullest extent permitted by law and subject to you have booked. If payment is made by credit card • 60 days + prior to departure: forfeit of 20% deposit your payment to Adventure Associates. Any dissatisfaction with services or subsequent disappointment

when this condition is applicable. If unable to con- Ferry and rail tickets: upon confirmation

Except as stated below, no fee will be charged for or cruises may be cancelled by the supplier at very the first amendment or to extend an existing booking. Charges will apply in the following circumstances: service. We stress that this occurs rarely, however in A proposed amendment may be treated as a cancellation in the case of airline tickets, rail passes and are not acceptable to you, a refund of the cancelled will apply. For second and subsequent alterations, All fees are subject to 10% GST. tour or cruise will be offered. Should the alternative excluding extensions or additions, an additional fee applied by suppliers are payable by the customer and will be charged to your account.

### ADDITIONAL CHARGES

The 'Exclusion of Liability' section set out in these Additional charges may be in addition to any other fees higher than the standard scale, as listed below Booking Conditions does not attempt or purport to amendment fee charged by our suppliers and passed as a guide. Actual cancellation charges may vary as exclude, restrict or modify liability arising under, or on to you. Due to the costs of communication and they are based on the amount levied on AA and/or the time of booking to cover yourself against loss resolve the issue. Please send this with supporting provision of documents a charge will apply for the TUT by suppliers at the time of cancellation. Charges of monies paid in the event of cancellation due to documentation, via your travel agent, within 30 days following services (all prices include GST):

- . Minimum Booking: A\$100 for bookings of less than A\$500 total
- 7 days prior to departure from Australia. Full payment is required on booking.
- Document Re-issue Fee: A\$100 for any amendment made that necessitates re-issue of documents. documents are sent via specialist courier this cost
- will be charged to your booking. Credit Card Payment: A fee will be charged on the card and will be added to the amount being paid.
- Current fees MasterCard, Visa & American Express: up to 3%.
- These additional charges are inclusive of GST.

We reserve the right to correct any errors in rates. Airfares and transfers unless otherwise stated visa quoted or calculated for any service, notwithstanding and passport costs, travel insurance, vaccination and other trip members. You are required to provide an asthat the invoice may have been paid in full. All con-medical expenses, excess baggage, airport departure sessment of your medical condition from a qualified firmed bookings are issued with an invoice detailing taxes, local government taxes and charges such as medical practitioner. AA/TUT reserves the right, at COMPANY RESPONSIBILITY

ing pre- and post accommodation) are entirely at your may be earlier as defined by the supplier. You will be sibility of the travel agent and client to ensure all in- nature, tips and meals not mentioned on itinerary. own risk and AA/TUT cannot and does not give you notified at the time of booking of these exceptions to voice details are correct and the client acknowledges

below, AA/TUT does not accept liability for any loss, by sale-end date, or other payment deadline as speci- Travel vouchers and other documentation will normally death, injury or damage, however caused (including fied in individual package conditions, whichever is the be issued two weeks prior to departure. Documentathrough negligence), which you may directly or indi- earlier. Some airline tickets and/or special offers may tion will not be issued until we are in receipt of payrectly suffer in connection with or arising from this require payment well in advance of the normal rement in full. Issuance of documentation does not ab-

Adventure Associates act as agents on behalf of all with the service provider, regardless of whether writ-

### PARTIAL CANCELLATION

- and any additional supplier fees . 59-30 days prior to departure: Forfeit of 20% to
- 100% total cost · Less than 30 days prior to departure: Forfeit

of100% total cost Specific cancellation fees in addition to the standard

# fees ahove:

- prior to ticketing \$25:
- after departure no refund.

deposit in full. Final balance is required immediately being made. Once reservations are confirmed 100% going participation in the trip or certain activities that booked directly with a supplier abroad. Cancellations cancellation fee is applicable. Any amendment comprise part of the trip. If you fail to comply with a of confirmed services must be notified through AA/TUT to a confirmed reservation will be treated as a decision made by a leader, or interfere with the well-even if you have advised the local representative. AA/ cancellation

### Packages, Cruise & Land Tours:

- 60 days + prior to departure: forfeit of 20% denosit . 59-30 days prior to departure: Forfeit of 20% to 100% total cost
- of100% total cost

Supplier cancellation charges may be in addition to the charges outlined above. Supplier charges are based on the commencing date and cost of each confirmed arrangement. Some services have cancellation may be up to 100% of the cost paid.

### NO SHOW

• Late Booking: A\$50 for any booking made less than If you fail to check-in at your designated hotel/ ferry/ship as confirmed, 100% No Show Fee will be charged.

given for any service or accommodation not used by the duration of your return travel date. Please note you due to late arrival, early departure, or by choice. This includes the failure of any transportation to oper- under 18 yrs travelling without a birth parent with value of the amount being charged to your credit ate as scheduled. AA and TUT does not authorise any overseas suppliers including hotel management to promise refunds on our behalf. Any unused car rental is non-refundable. No refund applies if the cost of It is your responsibility to advise AA/TUT of any your holiday is reduced after final payment is made.

### COSTS NOT INCLUDED IN PRICES SHOWN

### GST PROVISION

GST does not apply to air and land arrangements consumed overseas e.g. tours, hotel accommodation, car rental or car leasing. Where applicable Australian GST is included in the prices and charges quoted. All fees are subject to GST

Due to the nature of these expeditions, weather ice or government regulations may require changes to be made to your itinerary and/or the cancellation of and/or TUT in Australia. No responsibility is taken some shore excursions. Every attempt will be made to for cancellations of hotel bookings or other services adhere to the itineraries described within the limits of 13) PUBLICITY made directly by the client or the client's travel agent safety and time. In the event of changes, participants have no right to any refund or other compensation. Expedition prices are based on group participation. Should you choose not to take part in any activity or make use of any service provided, no refund will be made. Should the advertised tour leader or lecturer be unable to lead the tour due to illness or other reasons, a substitute person shall be found and no refund shall be made as a result of this change. Operators reserve the right to substitute the advertised vessel at any time with any other expedition vessel of appropriate standard.

> The information about trips given in this website or will not be used by them for any other purpose. no direct and exclusive control. The Company does brochure, Trip Notes and Pre-Departure Information are Please contact AA/TUT for further information. subject to change. It is your responsibility to review the up-to-date Trip Notes and Pre-Departure Information. These can be obtained from AA/TUT. The information and conditions in the Trip Notes and Pre-Departure Information are deemed to be part of the contract. Where changes to your trip occur after you have received your final documentation we will, where practical, advise you or your travel agent of such changes.

At all times the decision of the expedition or tour leader will be final on all matters likely to affect the safety and well-being of the trip. This includes charged back to AA/TUT. We cannot be held responfirm your booking for any reason we will refund this Full payment is required prior to any reservations any decision that the leader makes about your on-sible for any subsequent complaint with arrangements being of the group, then the leader reserves the right TUT does not authorise the employees of any overseas to terminate this contract and order you to leave the supplier to promise refunds to clients. tour immediately, with no right of refund.

### 9) COMPLAINTS

If you have any complaint about your trip, you must proceed smoothly. Occasionally problems can occur are not liable for any loss or expense due to your failmake it known at the earliest opportunity to the while you are away, in which case it is essential leader and/or AA/TUT who will normally be able to and most practical to try to resolve it locally with take appropriate action. If at the end of the trip you the provider of the service. You must inform our local and to meet any additional costs incurred (whether feel your complaint has not been properly dealt with representative immediately, or contact Adventure As- by the client or by AA/TUT on the client's behalf) as you must notify us in writing within 30 days of the sociates or Traveline if that fails. If you are unhappy a result of failure to comply with such requirements. end of your trip

### 10) TRAVEL INSURANCE

Travel insurance is not included in any of the prices may be reduced or denied. If you have an unresolved quoted in this website or brochure. We strongly recommend that you purchase travel insurance at illness or other unforeseen circumstances; as well as for medical expenses, loss of luggage and other period will be considered. expenses incurred whilst overseas. Please speak to your travel agent or contact us for travel insurance.

### 11) PASSPORT AND VISAS

It is your responsibility that you carry a valid passport and have obtained the appropriate visas. Please en-Courier Fee: Where vouchers, tickets and travel Once you have left Australia a refund will not be sure that your passport is valid for 6 months beyond formal authorization must be provided for minors site and brochure is accurate at the time of printing same surname.

### 12) HEALTH, FITNESS, GRADES & AGE LIMITS

pre-existing medical condition and/or disability that might reasonably be expected to increase the risk of services and/or accommodation, either in whole or in you requiring medical attention, or that might affect part we reserve the right to do so, and will endeavthe normal conduct of a tour and the enjoyment of our to provide alternative arrangements of the same or region visited. Any independent arrangements that Final payment is due 90 days prior to departure from the services booked. If any service is still on request bed tax and city tax, laundry, postage, phone calls, its reasonable discretion, to cancel your booking and AA and TUT are not in themselves a carrier or hotel-

costs. AA/TUT also reserves the right to cancel your 
The services that The Company supplies consist of arparticipation in a trip at any time, including after the ranging and coordinating accommodation, tours and commencement of your trip, with no right of refund if transfers, making bookings and issuing vouchers to your medical condition and/or disability could be rea- be redeemed by suppliers. We exercise every care sonably expected to affect the normal conduct of the in the selection of reputable airlines, tour operators, trip and the enjoyment of other trip members. These coach operators, hotels and other suppliers of the varvoyages and tours are not recommended for children ious travel services used in these tours. It is important under the age of sixteen. A legal quardian must ac- to note, therefore, that all bookings with AA/TUT are company all travellers under the age of eighteen. If subject to the terms and conditions and limitations you have a question regarding age and suitability, please contact AA/TUT for further advice. AA/TUT cannot take responsibility for any injury or death under any circumstances.

You agree that any participating company and AA/ our best to ensure that your travel arrangements are TUT may use images of you taken during the trip without recourse to you and without compensation to you, for publicity and promotion purposes only through whatever medium it chooses.

ticipating companies and AA/TUT will need to collect or other persons providing services in connection certain information from you, some of which may be of a personal nature. The information may be disclosed to, or collected on our behalf by our service evidenced in writing by the issue of a ticket, voucher, providers to enable the services to be provided, but coupon or the like) and over which The Company has

### WHEN YOU GET THERE

### LOCAL REPRESENTATIVES

number of our local representative. Please do not besitate to contact our representatives for any assistance with difficulties or changes. If you need to alter your arrangements once overseas or to add services to your booking you may do this through our local representative. Any additional costs incurred therein must be paid directly to the supplier of the service and may not be

### CONSUMER CLAIMS

We endeavour to ensure that all your arrangements with your hotel room please inform the Duty Manager so the situation may be rectified on the spot. If you of political or climatic instability, high altitude and fail to take these steps any claim to compensation complaint this should be put to us in writing detailing the efforts that were made with the local operator to conditions as described herein and forms the basis of of the date of the service. No claim made after this

### GENERAL RESPONSIBILITY

"The Company" means Yeola Pastoral Pty Ltd trading as Adventure Associates/Traveline Unit Trust.

### WEBSITE AND BROCHURE CONTENT

Every effort has been made to ensure that the weband The Company shall not be liable for any iniury. damage or loss caused by any unintended inaccuracy. If for reasons beyond The Company's control, and if The Company determines in the interest of safety and security or for operational reasons to change your package arrangements, modify or cancel scheduled standard as that originally booked.

of liability imposed by airlines, cruise operators, hoteliers, and other service providers including but not limited to shipping, rail, car hire and restaurant operators, whose services we utilise, some of which limit or exclude liability in respect of death, personal injury, delay and loss or damage of baggage. We always do satisfactory, and we accept liability for, but only to the extent of, any loss or damage sustained by you as the result of our negligence, or that of our employees or agents. However The Company does not accept any liability of whatever nature for the acts, omissions or default whether negligent or otherwise, of those In order to be able to supply a service to you parairlines, shipping and cruise companies, hoteliers with your tour arrangements pursuant to a contract not accept responsibility in contract or in tort (actionable wrong) for any injury, damage, loss, delay, additional expenses or inconvenience caused directly or indirectly by force majeure or other events which is beyond its control, or which are not preventable by Your documentation states the name and telephone reasonable diligence on the part of The Company. including but not limited to war, civil disturbance, fire. flood, unusually severe weather, acts of God, acts of Government or any other authorities, accidents to, or failure of machinery or equipment, or industrial action (whether or not involving our employees and even though such actions may be settled by acceding to the demands of a labour group)

### CLIENTS' RESPONSIBILITY

You should familiarise yourself with any health or visa requirements that may be applicable in the areas that you intend visiting, and you shall be responsible for all entry, exit, health and other documents required by law, regulations, orders, demands or requirements of the countries visited or transited. You shall carry a valid passnort at all times. Passnort, visa and vaccination requirements are not our responsibility and we ure to comply with the above. It remains your responsibility to ensure that these documents are in order You accept that you may be travelling through areas remote areas without proper medical services, and accept the associated risks. The making of a booking constitutes your acceptance of all booking terms and your contract with AA/TUT.

### AGENT'S RESPONSIBILITY

A. It is your Agent's responsibility to advise us of any special requirements you may have and to communicate to you any changes or alterations advised to your Agent by The Company.

B. No representation made by your Agent to you concerning the quality, location, or any other matter in relation to the services and facilities provided by The Company shall bind The Company unless your Agent has been expressly or impliedly authorised by us to make such a representation.

Disclaimer AA/TUT cannot be held responsible for errors and reserves the right to make changes to the prices, dates and itineraries. All prices are subject to seasonality, availability as well as other conditions. All prices may therefore fluctuate and may change without notice

Terms and Conditions can be viewed on our website: www.adventureassociates.com/conditions.html





since 1973

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PHONE: (02) 8916 3000

FAX: (02) 8916 3090

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ACN 146 147 926

**NSW TRAVEL AGENTS LIC. 2TA09184** 

Backcover image: Humpback whale and baby.







