



# Access Ireland Holidays

2016

Specialists in Ireland Travel.

Car hire

Accommodation

Tours

Other travel



Reservations and enquiries  
**FREECALL 1800336676**

[www.accessirelandholidays.com](http://www.accessirelandholidays.com)



# Access Ireland Holidays

## FREECALL 1800 336 676

Established since 1999, we happily work with you, to ensure your experience is unforgettable. We offer travel suggestions and itineraries, and tailor make a holiday unique to your needs.

Few people travel to Ireland and fail to be captivated by its extraordinary natural beauty and the enduring charm of its people. ACCESS IRELAND HOLIDAYS are specialists in Irish travel, and we offer you the best of everything Irish.

### B&B Farmhouse Vouchers

Meet the locals...and have a craic!

This popular programme offers over 850 quality Bed & Breakfast Homes and Farm Stays. The pre-paid vouchers are purchased before you leave home and you select your B&Bs from the free directory provided or book online. B&Bs offer excellent value for money and the total freedom to 'go as you please' throughout Ireland. All properties offer ensuite with full Irish breakfast.



### Car & Accommodation Package (B&B AND FARMHOUSE STAYS)

Our ever popular Car and B&B packages give you the total freedom of "Go as you Please" throughout Ireland.

Your selected homes can be pre-booked for a fee of \$10AUD per property (strongly recommended from June-Sept). Our Car and B&B Packages can be extended to suit individual needs. Accommodation may be modified to include Hotels, Inns, Guesthouses and Manor Homes or Castle stays. Vehicles may be upgraded to automatic at additional cost. Triple, single and child rates available upon request. Packages must begin in the Republic of Ireland. One way fee may apply



#### WHAT IS INCLUDED:

- Group C compact manual car hire from Hertz (all incl. with free 2<sup>nd</sup> driver)
- Approved B&B accommodation of your choice, all with ensuite facilities
- Full Irish Breakfast daily
- Free Colour Directory of over 850 homes and farmhouses

Rates in A\$ per person on a twin share basis. Where package overlaps with another season rate may have to be adjusted.	5 Days	7 Days	10 Days
<b>1 April - 30 April</b> <b>1 October - 14 December</b> <b>1 January - 31 March 2017</b>	495	665	950
<b>1 May - 31 May</b>	520	685	980
<b>1 June - 7 July</b> <b>1 September - 30 September 8</b>	540	720	995
<b>July - 22 July</b> <b>21 August - 31 August</b>	595	800	1145
<b>23 July - 20 August</b>	695	920	1275
<b>15 December - 31 December</b>	695	920	1275

01 January – 31 May 01 October – 31 December 2016		01 June – 30 September	
Twin/Triple	Single	Twin/Triple	Single
70	105	75	110

Rates in A\$ per person per night in 3 & 4 star B&Bs. A supplement applies for 5 star B&Bs. Price includes ensuite accommodation, accommodation directory, Irish breakfast, taxes and charges. Child rate of \$50 per night applies to children under 12 years sharing with 2 adults. Children 0-2 years free. All nights can be pre-booked on your behalf, for a fee of \$10 per property. A EUR5 pppn supplement applies in Dublin and GBP5 pppn supplement in Belfast.

### Inns of Ireland

These traditional Inns and small hotels throughout Ireland offer the best of local hospitality and value. All rooms are ensuite. Over 80 locations on offer. All nights must be pre-booked. No booking fee applies.

Rates in A\$ per person	Low Season	High Season
<b>Twin</b>	From 75	From 85
<b>Single</b>	From 120	From 125

**Low Season:** 1 Jan - 30 Apr & 1 Oct - 31 Dec, **High Season:** 1 May - 30 Sept. One Child under 12 yrs when sharing with 2 adults has free accommodation but pays for all meals directly. A supplement may apply for some properties.



ACCESS IRELAND and **Hertz** are pleased to offer you great car rental rates for 2016 - 2017. The fully inclusive rate offers value for your dollar: FREE 2<sup>nd</sup> Driver with all Southern Ireland rentals.



### EARLYBIRD CAR SPECIALS 2016

Book & Pay before 29th February 2016 for travel until 31st March 2017

We are offering great rates for both the Republic of Ireland and Northern Ireland  
Please contact our office for full details and rates!

Southern Ireland		Low Season*		Mid Season*		High Season*		Peak Season*		
Standard Rates		2-6 days	7+ days	2-6 days	7+ days	2-6 days	7+ days	2-6 days	7+ days	
Manual	A	VW Up	47	40	56	46	82	69	114	96
	B	Opel Corsa	51	43	59	49	86	72	120	100
	C	Opel Astra	57	48	64	54	95	79	132	110
	D	VW Jetta	68	57	80	68	114	96	146	123
	M	VW Caravelle 8 Seats	153	128	285	239	350	295	438	368
	P	Opel Zafira 6 Seats	95	79	153	128	200	168	235	198
	W	Audi A4	152	127	173	145	194	163	230	194
Automatic	E	Seat Mii - VW Up	61	52	115	97	140	118	170	144
	F	Mazda 3	70	59	133	112	162	137	197	165
	G	Mazda 6	89	75	164	138	186	156	227	190
	I	BMW5	174	152	228	192	292	245	340	290
	N	Renault Traffic 8 Seats	189	159	383	322	456	383	530	460
	T	Peugeot 5008 6 Seats	163	137	232	195	310	264	350	295

Non Waivable Excess: € 1600 - A & B, €2000 - C, D, E & F, € 2500 - G, J, P, V & W, €3000 - I, M, N, S, T. Third Party Liability: Incl. Additional Driver Charge: € 9.50 per day, Minimum Age: 23/24 years - Groups A, B & E only. A young driver surcharge of € 26 per day including tax will be applied. Damage excess will be an amount of € 1,600. 25 Years - Groups A, B, C, E & F, 27 Years D, G & P, 30+ Years - Groups W, I, M, N, T. Driver Licence: Must hold a current Australian licence valid for at least 1 year or more at time of rental. Clients aged over 75 years inclusive must have the following documentation: Note from their doctor stating that they are in full health & note from their insurer stating they have not been in an accident in the past 5 yrs. Baby Seats: €40.00 per hire. Booster Seats: €15.00 Baby/Booster seats are suitable for children aged between 6 months - 11 years. Hours Grace: Clients are allowed a 29 minute grace period. One way Rentals / Northern Ireland Dublin Airport & City depot to Belfast Int'l Airport and City Airports One way Fee €100 including tax (All Rentals) All other rental locations to Belfast Int'l Airport and Belfast City Airport One way Fee €150 including tax (All Rentals). One way Rentals/UK. Not permitted One Way Rentals: One way rentals are free of charge between Dublin and South Circular road are free. A one way drop to any other location in Southern Ireland will incur the following fee: €70. GPS available at major airports and Dublin City @ €14 per day plus tax or €65 per week plus tax. Paid locally to Hertz. Must be requested at time of booking.

\*Low Season: 01-30 Apr, 21 Aug -1 Dec, 01 Jan-31 Mar 2017. Mid Season: 01 May-07 Jul High Season: 08 Jul - 22 Jul  
Peak Season: 23 Jul-20 Aug, 15 Dec-31 Dec. Included: 1 Additional Driver (others at €9.50 per day), Unlimited kilometres, CDW, Third Party Insurance, Theft Protection, Location Service Charge, Tax. Not included: Insurance Excess €1600-€3000 depending on car group, Fuel. Rates per day in \$AUD.

## SELF CATERING

*Come away from home*

ACCESS IRELAND HOLIDAYS offer a full range of self-catering accommodation from city apartments to a thatched cottage, from Dublin to Donegal and everywhere else throughout Ireland. Most properties rent Sat - Sat and are fully self-contained. Utilities may be extra, paid directly.

Please contact our reservation staff for the full range of options on FREECALL 1800 336 676



Northern Ireland		Low Season*		High Season*		
Standard Rates		3-5 days	6+ days	3-5 days	6+ days	
Manual	A	Kia Picanto	38	36	38	36
	B	Vauxhall Corsa	40	37	40	37
	C	Vauxhall Astra	42	39	42	39
	D	Skoda Octavia	71	61	83	71
	I	VW Passat Estate	94	80	118	100
Automatic	E	Ford Focus Zetec	83	77	92	85
	F	Vauxhall Insignia	96	90	109	100
	J	Vauxhall Insignia Tourer	137	127	169	145

\*Low Season: 01/04/16-30/06/16, 01/09/16-14/12/16, 01/01/17-31/03/17.

High Season: 01/07/16- 31/08/16, 15/12/16-31/12/16.

INCLUDED: Unlimited KMs, CDW, Third Party, VLF, Tax and Location Service Charge.

NOT INCLUDED: Fuel, Insurance Excess of £1200- £1300GBP. Additional driver if required 10.00GBP including tax. One way fees may apply, our office will advise. Rates per day in \$AUD. Refer to our website for further terms and conditions.

[www.accessirelandholidays.com](http://www.accessirelandholidays.com)

ALL RATES IN \$AUD MAY BE SUBJECT TO CURRENCY FLUCTUATIONS THROUGHOUT THE SEASON

## Dublin Hotels

Access offers a wide range of centrally located Dublin Hotels. Rates below are based on a mid week stay. Full rates for your particular dates can be obtained from our office with just a phone call or email. We also offer rates for single clients, triple share and child rates. Unless otherwise stated all rooms are ensuite with full breakfast. All rates are per person twin share basis in \$AUD. Increased rates may apply during Christmas, Trade Fairs and St. Patrick's Celebrations.

Twin/double ensuite with Irish Breakfast	FROM
Clayton Hotel Ballsbridge ****	\$85
Fleet Street Hotel ***	\$110
Mespil Hotel ***	\$90
Jury's Inn Customs House ***	\$96
North Star Hotel ****	\$120
Clayton Hotel Cardiff Lane ****	\$130
Alexander Hotel ****	\$110
Ashling Hotel **** (Highly Recommended)	\$110
Trinity City Hotel **** (Highly Recommended)	\$145
Gresham Hotel ****	\$120
Brooks Hotel ****	\$190
Maldron Hotel Dublin Airport ****	\$85



## Northern Ireland Hotels

The beauty of Northern Ireland is not to be missed, especially the drive along the Antrim Coast Road from Londonderry, The Giant's Causeway and into Belfast. We offer a wide range of 3-5 star hotels located throughout Northern Ireland.

Belfast City	
Twin/double ensuite with Irish Breakfast	FROM
Jurys Inn *** (city centre)	\$130
Malone Lodge ****	\$125
Ibis Belfast City Centre ***	\$89
Europa Hotel ****	\$170
Fitzwilliam Hotel *****	\$190



## Dublin Mini Stays

This is an ideal way to start your visit to Ireland. Many of our clients use this package to settle in and enjoy Dublin's fair city before collecting a car on day three.

### Dublin Mini Stay Includes:

- Twin Share Basis
- 2 Nights' Ensuite Accommodation
- Full breakfast
- 2 Day Dublin Pass
- Aircoach transfer from Dublin Airport to Dublin City Centre
- All taxes and charges



Dublin Pass is valid for 2 days with FREE entry to over 30 locations throughout Dublin. With the Dublin Pass the possibilities are endless.

### JURY'S CUSTOMS HOUSE \*\*\* (Ensuite with Irish Breakfast)

Twin/double	320	Triple	300
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### GRESHAM HOTEL \*\*\*\* (Ensuite with Irish Breakfast)

Twin/double	390	Triple	370
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## Castles & Manor Homes of Ireland

*SIMPLY STUNNING!*

These beautiful properties offer ensuites with a hearty full Irish breakfast.

Rates below are starting price per person (twin share basis) in \$AUD. Please contact our office for further rates for your chosen date.

Culloden Hotel (Manor Home) ***** Co Antrim	from \$270
Waterford Castle **** Co Waterford	from \$150
Lough Rynn Castle **** Co Leitrim	from \$150
Ashford Castle ***** Co Mayo	from \$400
Ballyseede Castle **** Co Kerry	from \$160
Ballynahinch Castle Hotel **** Co Galway	from \$215
Abbeyglan Castle **** Co Galway	from \$170
Dromoland Castle **** Co Clare	from \$300



[www.accessirelandholidays.com](http://www.accessirelandholidays.com)

ALL RATES IN \$AUD MAY BE SUBJECT TO CURRENCY FLUCTUATIONS THROUGHOUT THE SEASON

## Irish Ferries

Irish Ferries have invested over €450 million in new fleet and port facilities.

They now have the most modern fleet in Europe including the largest car ferry on the Irish Sea, and Dublin Swift fast ferry.

All of the ships offer a choice of eating areas and lounge bars where you can enjoy good food or a drink. Choices include service restaurants, self service outlets, snack bars, entertainment lounges and quiet lounge bars.



Holyhead - Dublin	DEPARTS	Dublin - Holyhead	DEPARTS
Cruise Ferry	0240 hrs	Cruise Ferry	0805 hrs
Dublin Swift	1150 hrs	Dublin Swift	0845 hrs
Cruise Ferry	1410 hrs	Cruise Ferry	2055 hrs
Dublin Swift	1715 hrs	Dublin Swift	1430 hrs
Pembroke - Rosslare	DEPARTS	Rosslare - Pembroke	DEPARTS
Cruise Ferry	0245 hrs	Cruise Ferry	0845 hrs
Cruise Ferry	1445 hrs	Cruise Ferry	2045 hrs

**Journey times:** Cruise Ferry Holyhead – Dublin 3hr 15min, Dublin – Holyhead 3hr 25min, Swift Ferry Holyhead – Dublin 1hr 50min, Dublin – Holyhead 2hr, Pembroke – Rosslare 4hr (either way). No sailings on any route 25 & 26 December 2015. Fares are one way in \$AUD p.p. Child rates apply to ages 4-15yrs. Under 4 yrs are free. Cancellation fees 25% if cancelled 30 -15 days of date of journey, then 50%. 100% applies if cancelled within 48hrs of journey. A \$20AUD fee applies for each booking. Club Class Supplement on all Ferries \$30.00 p.p.



**We can also book a passage for you with Stena Ferries between Northern Ireland and Scotland and Holyhead to Dun Laoghaire. All rates for Stena are available from our office – just give us a call.**

CRUISE FERRY (3hr 15min)	6 Jan 2016 - 30 Jun 2016 1 Sept 2016 - 05 Jan 2016		01 Jul 2016 - 31 Aug 2016		
	Mon - Thu	Fri - Sun	Mon-Thu	Fri, Sun	Sat
All rates are in AUD p.p.					
<b>Dublin/Holyhead</b> (Car & 1 Driver)	200	230	235	265	285
<b>Rosslare/Pembroke</b> (Car & 1 Driver)	175	205	215	250	270
Additional Adult	60	60	60	60	60
Additional Child	22	22	22	22	22
Foot pass only: Adult	60	60	60	60	60
Foot pass only: Child	33	33	33	33	33
DUBLIN SWIFT (1hr 50min)					
<b>Dublin/Holyhead</b> (Car & 1 Driver)	230	255	275	305	345
Additional Adult	60	60	60	60	60
Additional Child	22	22	22	22	22
Foot pass only: Adult	67	67	67	67	67
Foot pass only: Child	42	42	42	42	42

## Rail/Coach Tours

Access offers visitors the chance to see parts of Ireland they would not normally be able to experience in one day. With reserved train seats and a guide for your journey these combined rail/coach tours offer great value and ease of travel if you prefer not to drive yourself. All accommodation is B&B ensuite. 1/2 day tours start from A\$80 per person.

View all tours on our web site: [www.accessirelandholidays.com](http://www.accessirelandholidays.com)

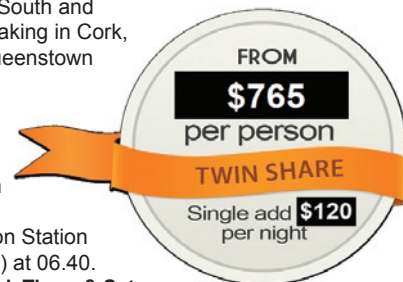


**Tours ranging from one day to six days include:**

- Cork, Blarney & Queenstown Story
- Cork, Blarney Castle, Queenstown Story & Killarney
- The Great Atlantic Tour
- All Ireland 6 day Tour
- Connemara & Galway Bay
- Ring of Kerry Day Tour
- Wicklow, Ballykissangel (Avoca)
- Giant's Causeway
- Aran Islands in Galway Bay

### 3 Day Rail Tour Cork, Blarney Castle, the Ring of Kerry & the Cliffs of Moher

A three day tour to the South and South West of Ireland taking in Cork, Blarney Castle, The Queenstown Story and then from Killarney, touring the Ring of Kerry, the Cliffs of Moher and Galway Bay, returning to Dublin by train from Galway. Check in Dublin Heuston Station (customer service desk) at 06.40. **Departs Mon, Tues, Wed, Thurs & Sat.**



## Golf, Walking and Cycling

ACCESS has a range of packages to get you out in the Irish countryside doing what you love. From fully booked hotels and tee times for the golfers to self-guided or escorted cycling and walking tours, we can offer you an exciting holiday in Ireland.



CIE Tours International has provided over a million travellers with the highest quality holidays to Ireland and Britain during the past 83 years. As a division of Ireland's National Transport Company, we have built up an enviable reputation for security and reliability with our satisfied clients and the travel industry.



**Inclusive Coach Tour**



**No Hidden Extras**



**Guaranteed Departures**

## CIE TOURS OF IRELAND & BRITAIN

DISCOVER THE CIE TOURS  
**\$550+**  
**ADVANTAGE**  
your holiday money  
will go a lot further!



All CIE Tours Ireland & Britain travel programs are protected by the company's A\$550+ advantage, a no-fee benefit guaranteeing that our guests are never charged for special features considered optional extras with other tour operators.



### 2016 Early Booking Discount

Save 10%\* up to A\$1,250 per couple  
on all 2016 CIE Tours of Ireland & Britain

Save 10% on any 2016 escorted tour of  
Ireland, Scotland, England & Wales departing in 2016  
Book and pay the standard deposit per person by  
30th November 2015

\*Terms & Conditions: Offers valid on new bookings only. Not valid for group travel, and not combinable with other CIE Tours promotions or discounts. Other restrictions may apply.



### Taste of Ireland – 5, 6 or 7 days HIGHLIGHTS

- Traditional Irish Evening in Dublin
- Bunnratty Castle Medieval Banquet
- Dublin Castle
- Kiss the Blarney Stone
- Ring of Kerry Tour
- Cliffs of Moher

From A\$899

### Irish Spirit – 8 or 9 days HIGHLIGHTS

- Irish Evenings in Dublin & Killarney
- Glasnevin Museum
- Cliffs of Moher
- Ring of Kerry & Connemara
- House of Waterford Crystal
- Blarney Castle

From A\$1319

### Irish Explorer – 9 or 10 days HIGHLIGHTS

- Dinner & Traditional Show in Dublin
- Stately Lissadell House
- Slieve League Sea Cliffs
- Four 2-Night Stays
- Luxurious Clontarf Castle Hotel

From A\$1589

### Irish Classic – 12 or 13 days HIGHLIGHTS

- Bunnratty Castle Medieval Banquet
- Traditional Irish Evening in Dublin
- Giant's Causeway
- Jaunting Car Ride
- Derry & Waterford Walks

From A\$2269



### Irish Adventure – 8 or 9 days HIGHLIGHTS

- Cliffs of Moher
- Blarney Castle
- Sheepdog Trials on Ring of Kerry
- Walking Tours of Waterford, Galway & Derry
- Giant's Causeway
- Titanic Belfast

From A\$1339



### Irish Pubs & Folklore – 8 or 9 days HIGHLIGHTS

- Discover Ireland's Legends & Folklore
- Brazen Head Pub Dinner
- Achill Island
- Smithwick's Brewery
- Kate Kearney's Irish Night
- View Cliffs of Moher by Boat

From A\$1539



### Irish Supreme – 10 days HIGHLIGHTS

- Ireland's Best Deluxe & Castle Hotels
- Prize-Winning Dromoland & Ashford Castles
- Ring of Kerry Tour
- Cliffs of Moher
- Special Dining Experiences

From A\$4189



### Jewels of Ireland – 14 or 15 days HIGHLIGHTS

- Knappogue Castle Medieval Banquet
- Traditional Irish Evening in Dublin
- Catamaran Cruise
- Slieve League Sea Cliffs
- Overnights in Kinsale & Dingle

From A\$2929



## Taste of Scotland – 5 or 6 day tour

### HIGHLIGHTS

- Glorious Highland Scenery
- Scottish Evening
- Blair Athol Distillery
- Loch Ness Cruise
- St Andrews – Home of Golf
- 2 or 3 Night Edinburgh Stay

From A\$1169



## Scottish Dream – 8 or 9 days

### HIGHLIGHTS

- Scottish Evening in Edinburgh
- Loch Lomond Scenic Cruise
- Isle of Skye
- Culloden Battlefield
- St Andrews
- Edinburgh Castle
- Whisky Tasting

From A\$2175



## Scottish Supreme – 7 or 8 days

### HIGHLIGHTS

- Luxurious Hotels Throughout
- Mount Stuart House & Isle of Bute
- Glamis Castle
- Highland Scenery
- St Andrews – Home of Golf
- Edinburgh Touring

From A\$3789



## Scottish Isles & Glens – 12 or 13 days

### HIGHLIGHTS

- Scottish Evening in Edinburgh
- Eilean Donan Castle
- Isle of Orkney Stay
- 5,000-Year-Old Village of Skara Brae
- Highland Scenic Drives
- Sheepdog Trials

From A\$3429



## British & Irish Voyager – 14 days

### HIGHLIGHTS

- Dinner/Shows in Edinburgh & Dublin
- Loch Lomond Cruise
- Beatles' Liverpool
- Dingle Peninsula
- Killarney's Jaunting Cars
- Fitzpatrick Castle Hotel

From A\$3789



## Grand Tour of Britain & Ireland – 24 days

### HIGHLIGHTS

- In-depth Holiday with Prominent Visits
- Five Capital Cities
- Spectacular Scenery
- Historic Castles
- Two-Night Stays in Most Locations
- Opportunities for Individual Pursuits

From A\$6279



## British & Irish Landmarks – 19 days

### HIGHLIGHTS

- Scottish & Irish Dinner/Shows
- Great Scenery & Coastal Views
- Sheepdog Trials
- Loch Ness Cruise
- Shakespeare's Birthplace
- 2-Night Stays in Most Locations
- Opportunities for Individual Pursuits

From A\$4909



## Scottish & Irish Gold – 15 or 16 days

### HIGHLIGHTS

- Scottish Evening
- Whisky Tasting
- Jarvey's Irish Night in Killarney
- St Andrews
- Cliffs of Moher
- Farewell Dinner at O'Connell's in Dublin

From A\$3699



For full details of these tours and more, please visit our CIE Tours page

[www.accessirelandholidays.com/tours/cie-tours](http://www.accessirelandholidays.com/tours/cie-tours)

# Access Travel Pty Ltd

## Terms and Conditions

Access Travel Pty Ltd is an Australian Company ACN 102 761 544 . It trades under the names of Access Ireland Holidays and Access UK Holidays.

The Terms and Conditions in this document apply to travel products offered by both Access Ireland Holidays and Access UK Holidays. The booking of any travel product by Access Ireland Holidays and/or Access UK Holidays shall be considered proof that clients have read and accepted without reservation the Terms and Conditions of Access Travel Pty Ltd.

## Responsibility

Access Travel Pty Ltd is not itself a carrier, hotelier, tour or car hire operator. It does not own, manage or operate any vehicles or accommodation facilities but acts as an agent for suppliers. All travel products (including vehicles) are provided by reputable suppliers and hoteliers on their own conditions. All bookings with Access Travel Pty Ltd are therefore subject to the terms and conditions and limitations of liability imposed by the various service providers involved in your travel booking, some of which limit or exclude liability in respect of death, personal injury, delay and loss or damage to baggage. Access Travel Pty Ltd is responsible to provide to its clients the services and travel products agreed to and paid for by clients, except where the provisions of such services and travel products are amended or delayed by causes of whatever kind beyond the control of Access Travel Pty Ltd. In such cases no refund will be given, but, Access Travel Pty Ltd will seek to provide, to the best of its ability, comparable service and travel products.

No refund will be made for any unused services that are provided by Access Travel Pty Ltd. All vouchers, coupons and tickets or other documentation issued by Access Travel Pty Ltd are subject to the terms and conditions of the suppliers and are subject to the laws of the country in which the services are provided. By completing a booking for any travel service, clients agree to the extent permitted by law, that Access Travel Pty Ltd will not be liable for any loss or damage whatsoever that may arise in any way in connection with the provision of car hire, accommodation or travel services. Access Travel Pty Ltd accepts no responsibility for any loss or damage to property including baggage, any personal injury, including death, or for loss or damage including, but not limited to any delays, transport failures, war, civil disturbance, fire, floods, Acts of God, Acts of Government or of any other authorities, accident to or failure of machinery or equipment or industrial action.

Access Travel Pty Ltd recommend that, at the time of booking, clients take an adequate travel insurance policy of your choice to cover such things as loss of deposit through cancellation; loss or damage to personal baggage and loss of money; medical expenses; additional expenses to cover hotel accommodation and repatriation costs to Australia should the holiday need to be extended or curtailed due to illness while overseas, or due to the need to return to Australia because of unexpected death or illness of a close relative; and cancellation of transport services due to industrial action. Passport and visa requirements are the responsibility of clients. Access Travel Pty Ltd remind clients that passports should have at least 6 months validity, and that Access Travel Pty Ltd cannot accept responsibility for the failure of clients to ensure that they have correct travel information.

## Changes in prices

All prices are in Australian dollars. These prices are based on current exchange rates. Prices are inclusive of taxes and charges but they do not include any fees that may subsequently be imposed directly by third parties. All prices are subject to change and Access Travel Pty Ltd reserves the right to increase quoted prices to cover exchange rate fluctuations. A verbal quotation is an estimate only and is subject to confirmation by a written confirmation note or the issue of a formal invoice.

## Deposits and final payments

A non-refundable deposit of \$200 per person is required with each booking. A confirmation of your booking will be sent to you and the balance will be required 45 days before your departure from Australia, at which time the booking becomes non-refundable. A deposit holds the services you request but it does not guarantee the price. The price is guaranteed from the time of full payment. If for any reason your balance is not received by the due date, Access Travel Pty Ltd reserves the right to treat your booking as a cancellation and to apply the appropriate cancellation charges.

## Early and Late Bookings

Late bookings are defined as booking within one week of departure. Access Travel Pty Ltd will seek to accommodate such bookings [particularly urgent or compassionate bookings] but full payment is due at the time of booking. Access Travel Pty Ltd has the discretion to charge a \$25 service fee for bookings that are made within 24 hours of departure.

## Product descriptions

Descriptions featured in the brochure and the Web Site are based on information provided to Access Travel Pty Ltd by our suppliers. Any facilities shown as included are subject to change at any time. Images reflect features of a particular geographic area and may not specifically apply to your itinerary. Maps are not drawn to scale. Images of hotel rooms are provided by suppliers as a representation of their accommodation types. Actual rooms may vary in décor, size, and views.

## Not included in price

### Car Hire

One full tank of fuel is provided with the collection of your hire car. It is the responsibility of clients to return the car with a full tank at the end of the hire contract. It is understood that car hire is for a manual car unless otherwise requested at the time of booking. Other items not included in the cost of car hire are noted on the car hire documentation provided by Access Travel Pty Ltd. This may include Additional Driver Fee and the Location Service Fee. For Motor Home hire, a separate sheet of Terms and Conditions is provided at the time of your booking confirmation and it is the responsibility of clients to read and note this document.

### Accommodation and Tours

Items generally not included in the holiday price are items of a personal nature such as laundry, taxis other than any transfers (unless specified), telephone calls, excess baggage charges, personal and baggage insurance, postage, drinks, room service or meals (unless specified), and taxes and charges (unless specified).

### Cancellations, alterations and refunds

No refund is available for cancelled or unused services after travel has commenced. The following cancellation charges apply if you cancel before departure.

### Car Hire

Final payment is required 45 days prior to departure and is non-refundable.

### Hotels/Apartments

Final payment is required 45 days prior to departure and is non-refundable. Go as you Please Vouchers - No refund on unused vouchers

### Go as you Please Vouchers

No refund on unused vouchers

### CIE Tours

Up to 70 days before departure – loss of non-refundable deposit of \$250 per person.  
- 69 & 46 days 25% of tour price  
- 45 days prior to departure until departure date – no refund  
Different conditions apply for Early Bird bookings and will be advised by our office.

### Ferries

Irish Ferries – non-refundable deposit of \$200 per person, with balance payable 45 days prior to travel at which time booking becomes non-refundable.  
Stena Ferries – full payment is required at time of booking and is non-refundable.

### Standard of Service

Access Travel Pty Ltd regularly reviews the levels of service and comfort provided by our suppliers and uses, among other things, a system of client feedback to monitor this. While the suppliers used by Access Travel Pty Ltd always seek to provide appropriate levels of service and comfort, the standard of service you experience throughout your holiday is subject to variables over which Access Travel Pty Ltd has no control. This includes the individual employees in the service of our suppliers. You should seek to address any concern about standard of service or comfort with the immediate persons who are providing that service and at the place of service. If you wish to make a report or claim in the matter of unsatisfactory service this should be addressed immediately on your return and to your travel agent.

### Access Travel Pty Ltd

[trading as Access Ireland Holidays/Access UK Holidays]

PO Box 170, Cleveland, QLD 4163,

Australia

ACN: 102 761 544

ABN: 69 513 269 044

Email: info@accessirelandholidays.com



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Your Travel Agent

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